

Appendix 3: COVID-19 Personal Protective Equipment (PPE) for air border workers

COVID-19

Personal protective equipment (PPE) for air border workers

Please note that these are the recommended minimum PPE standards. Employers and/or employees may wish to adopt higher levels of protection and employees should follow the guidance of their workplace policies.

Where possible border workers are encouraged to practice physical distancing from passengers and others (including work colleagues) to reduce risk of infection from viral droplets and airborne particles.

Air border worker (Who, When)	Setting (Where)	Activity (When)	P2/N95 particulate respirator	Medical mask	Eye protection	Gown / apron	Gloves	Hand hygiene
Air crew, ground handlers assisting or escorting passengers off aircraft	Aircraft/ transit and arrival pathway	Disembarking the aircraft, including assisting or escorting passengers off aircraft (eg, tasks requiring close personal proximity, face-to-face interaction, escorting with a wheelchair or buggy cart)		✓				✓
All airside staff, including retail workers	Arrival and transit pathway	For any tasks, including those that do/ don't require close personal proximity and face-to-face interaction with customers, passengers, and crew		✓				✓
Customs officer	Passport control	Close personal proximity or face to face interaction with passengers or aircrew (eg, passport review)		✓				✓
Customs officers/ designated agency staff	Designated room, enclosed space	Conducting personal search (eg, strip search)	✓		✓	✓	✓	✓
Any staff, including contractors	Aircraft with ventilation system on	On board the aircraft for inspection, with passengers present		✓				✓
	Aircraft with ventilation system off		✓					✓
Ground handlers	Outside or in cargo hold	Loading/unloading cargo and luggage, with no passengers present						✓
Airport cleaning staff	Aircraft with ventilation system on	Aircraft interior including galley, passenger cabin, catering services, linen and waste removal, cabin engineering, with no passengers present	✓	✓	✓	✓	✓	✓
	Aircraft with ventilation system on	Aircraft interior including galley, passenger cabin, catering services, linen and waste removal, cabin engineering, with passengers present	✓		✓	✓	✓	✓

✓ Required

✓ Staff preference or when required by workplace policies