



Auckland  
Airport



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## Jetstar to join New Zealand regional market

Auckland Airport has welcomed the announcement from Jetstar for plans to launch a new fleet of aircraft onto New Zealand regional services.

Starting mid-December this year, a fleet of five 50-seat Bombardier Q300 turbo-prop aircraft will initially fly to at least four regional destinations. Those under consideration are Hamilton, Rotorua, New Plymouth, Napier, Palmerston North, Nelson and Invercargill.

Adrian Littlewood, Auckland Airport's chief executive, says he welcomes the news, which will bring benefits to travellers flying regionally in New Zealand.

"The addition of Jetstar to the regional market is great news for travellers as it means more seats, better prices and

increased connectivity on regional services. This will not only benefit people living in the regions, but also Kiwis and international travellers wanting to visit the regions."

"This announcement is very positive for New Zealand tourism. Expanding air service connectivity, domestically and regionally, is a key part of achieving sustainable tourism growth for all of New Zealand," continues Adrian.

"As well as this, increased air connectivity is critical to reaching the targets outlined in the New Zealand Tourism Industry Association's Tourism 2025 strategy, which we are committed to supporting."

"We would like to congratulate Jetstar on the announcement. We look forward to working closely with their team to support its regional



services commencing in December 2015," finishes Adrian.

Web: [www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)

## Coca-Cola Amatil comes to The Landing

Coca-Cola Amatil New Zealand (CCANZ), the company that makes and sells Coca-Cola drinks and other leading beverages in New Zealand, is establishing a manufacturing operation at The Landing Business Park.

The Landing at Auckland Airport is New Zealand's leading industrial business park and offers a world of limitless opportunity including world-class facilities and infrastructure set amongst expansive landscaped open spaces.

CCANZ's new purpose built facility will include a high-tech, 12,000sqm warehouse to accommodate an addition to CCANZ's manufacturing footprint.

Chris Litchfield, managing director of CCANZ, says the company is excited to partner with Auckland Airport on the development of this new facility.



"Auckland Airport has the ability to deliver a product which meets our specific requirements and we value the investment that Auckland Airport has outlaid to develop the area into a world-class business park.

"So that we can consolidate a number of operations into one, we required a location that ticks all the boxes in terms of connectivity, security and accessible amenities and the new facility at Auckland Airport will enable us to continue to achieve this."

Mark Thomson, Auckland Airport's general manager property, commented that being able to tailor solutions to suit the unique needs of businesses like CCANZ highlights the quality of the Airport's real estate products.

"We are focused on creating a business environment that caters to a wide range of users. Our extensive land-holdings allow Auckland Airport to tailor bespoke solutions, not only for traditional logistics activities but also for technology users and selected manufacturers, such as CCANZ."

"CCANZ is one of the largest bottlers of non-alcoholic ready-to-drink beverages in the Asia-Pacific with a portfolio that consists of several leading household brands. We are thrilled that CCANZ has entrusted Auckland Airport as its property partner."

Web: [www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)

## Exciting changes for duty free shoppers



The international terminal is now home to two new duty free retailers.

The Loop Duty Free and Aelia Duty Free have opened their doors at Auckland Airport's international terminal for the very first time. The retailers were selected in February this year, following the completion of an international tender process, and will be Auckland Airport's two main duty free operators.

They offer new local and international brands that will in time be complemented by the wide range of stores opening when the international departure area expansion is completed in late-2017.

Richard Barker, Auckland Airport's general manager retail and commercial, says the Airport is committed to providing passengers with a shopping experience that represents the very best of New Zealand and the world. "We are committed to ensuring that a comprehensive range of duty free products are available for passengers to purchase at the terminal during the month it will take to transition to The Loop Duty Free and Aelia Duty Free."

Jack MacGowan, Aer Rianta International CEO, is thrilled about The Loop opening. "We are very much looking forward to bringing our innovative retail offer to Auckland Airport, providing travellers with an award-winning shopping experience in store as well as online."

Matthieu Mercier, CEO, LS Travel Retail Pacific, says "Our Aelia Duty Free concept, tailored specifically for Auckland Airport will offer innovative ideas and see many 'firsts' for the airport. Our vision to intrigue, experience and indulge will form the backbone of our new store, with customers able to try before they buy - everything from chocolate and fragrance to liquor."

For more information about Auckland Airport's new duty free retailers and the transition process visit [www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)

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## Concierge service here to stay



Passengers arriving at Auckland Airport can now enjoy a personalised concierge service to ensure a smooth and stress free experience.

The premium passenger service began as a trial in June 2014, as a way to further enhance passenger experience. It has proven so popular it is now a permanent offering.

Ideal for those travelling alone or with children, the elderly, VIP's, celebrities and larger groups. There are three options available to suit varying traveller needs; standard, premium and commercial.

Services include being met off the aircraft and escorted through duty free shopping, priority processing at passport control, baggage collection, customs assistance and language assistance, and for something really special, you can also book a traditional Maori welcome and Airport Marae experience.

The concierge service is facilitated by Customer Service Agents (CSA's) and is available 24 hours a day. Bookings must be made seven days in advance.

To book, go to here.

## Smart airside waste facility officially in operation

Auckland Airport is set to become even more environmentally friendly with the official opening of its new airside waste transfer facility.

Initially developed to meet Ministry for Primary Industry (MPI) requirements around quarantine waste, the facility also provides opportunities to increase recovery and recycling of waste from airlines and their ground handling agents.

For the first time, waste collected off aircraft between flights can be sorted with materials being recovered for recycling, including paper and card, plastic bottles, plastic bags and headrest covers. In an advanced trial the facility collected 180kgs of plastic for recycling in just 4 hours.

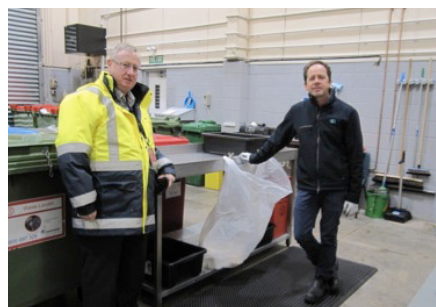
Created in partnership between Auckland Airport and Outsourced Cleaning Solutions (OCS) the facility aims to divert at least 150 tonnes of waste away from landfills per annum.

Judy Nicholl, Auckland Airport's general manager aeronautical operations said the

project goes beyond meeting MPI requirements and delivers so much more.

"We are delighted to see the outcome of this partnership approach, both along our supply chain and with our key airline customers and tenants."

"The facility enables us to meet MPI requirements and also means the diversion of waste from landfill reduces disposal costs, reduces environmental impacts and supports New Zealand's innovative recycling industry."



Roy Robertson, Auckland Airport and Tony Phillips, OCS celebrate the opening of the new facility.

# ↑ 27.9%

**Increase in visitor numbers from China in the last 12 months ending May 2015. Visitor numbers from India also increased by 34.6% over the same period.**



# Auckland Airport 2015 awards announced



Auckland Airport has announced the winners of its 2015 Airline of the Year Award and 2015 Aeronautical Service Provider Award.

The annual Auckland Airport awards recognise excellence by service providers and airlines at Auckland Airport.

"The Aeronautical Service Provider Award recognises the achievements of border and government agencies and ground handlers, all of whom play a critical role in the passenger experience and operational success of the airport," says Judy Nicholl, Auckland Airport's general manager aeronautical operations.

"The 2015 Aeronautical Service Provider Award winner is the Ministry for Primary Industries. This acknowledges the Ministry's commitment to efficiency and the positive way it is working with Auckland Airport to expand its screening facilities and achieve its biosecurity screening KPIs. It also recognises the Ministry's strong commitment to collaboration with other service providers and airlines."

"The Airline of the Year Award recognises the introduction of a new product, service or process innovation; measureable improvements to a current product, service or process; commitment to continuous improvement of business operations; and improving the passenger experience at the airport."

"The 2015 Airline of the Year Award winner is Air New Zealand. This award acknowledges the efforts of Air New Zealand to work with Auckland Airport to resolve gate congestion for regional aircraft, their commitment to partnership when developing property and infrastructure, and the innovation they have shown with the introduction to their fleet of the B787-9 Dreamliner – a world first," says Judy.

Web: [www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)

## Step up and get your team together for the ultimate challenge

Push your limits and show your support for a life changing cause.

On 14 August, 100 teams will compete against the clock and each other as they climb the 1103 steps up the iconic Auckland Sky Tower. The annual event raises much needed funds for Leukaemia & Blood Cancer New Zealand (LBC) - the organisation that's dedicated to supporting patients and their families living with a blood cancer – leukaemia, lymphoma or myeloma or a related blood condition.

Registrations are now open for the 2015 Corporate Sky Tower Stair Challenge. To

enter, you need a team of five including at least two females and each participant must be over 20 years old.

As supporters of LBC and the Firefighter Sky Tower Stair Challenge, Auckland Airport encourages anyone looking to support a great cause and seeking the ultimate endurance test to step up, get a team together and register. Spaces are limited and the event is extremely popular so get in quick!

To register go to  
Web: [www.skytowerstairclimb.org.nz](http://www.skytowerstairclimb.org.nz)

# ⬆ 46%

**Increase in international passenger volumes travelling to Queenstown in May 2015 compared to the same month last year. Increase largely due to upscaling of trans-Tasman flight capacity.**

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**Auckland Airport**

Best Airport in Australia Pacific 2009 – 2015