



## AIRPORT TIMES // August 2013

### IN THIS ISSUE

- ▶ Introducing Taxiway Lima
- ▶ Recognising airport excellence
- ▶ Handy information in your pocket
- ▶ Trust offers a helping hand
- ▶ Biosecurity x-ray trial a world first

Keeping you informed | ISSN 1176-9432

## Introducing Taxiway Lima



Don't be fooled by the smoothness of Auckland Airport's new taxiway, it's a different story below the surface.

The 650m long taxiway, known as Lima, contains 20km of electrical ducts, 6km of subsoil drainage, 1km of concrete pipes and 153 airfield lights. The pavement has been built using 50,000 tonnes of recycled concrete and 15 per cent of the 15,500 tonnes of the surface asphalt used is recycled.

Officially opened last month by the associate minister of tourism, Chris Tremain, the \$15.5 million development doubles the ability of aircraft to access the western side of the international terminal building.

It is the first part of what will eventually be a network of taxiways serving the airport's northern runway.

It will help reduce aircraft congestion and delays, as well as improve the safety of aircraft movements in times of low visibility.

General manager aeronautical operations, Judy Nicholl, says the taxiway's construction greatly increases the airport's ability to cater for future passenger and aircraft growth and is an investment in the future of New Zealand travel, trade and tourism.

It was therefore symbolic that an Air New Zealand plane was the first aircraft to use the new taxiway.

## Recognising airport excellence

The Ministry for Primary Industries (MPI) and Fiji Airways have both been recognised in the Auckland Airport 2013 Awards, taking out the titles of aeronautical service provider and airline of the year respectively.



General manager aeronautical operations Judy Nicholl says all the border and government agencies, as well as ground handlers, play a critical role in the passenger experience and operational success of the airport.

The aeronautical service provider of the year acknowledges MPI's positive engagement in various process improvements and initiatives, including a project to increase voluntary biosecurity compliance by arriving Chinese visitors.

"New Zealanders can be confident that the Ministry for Primary Industries is doing an outstanding job at Auckland Airport," Judy says.

Judy says that Fiji Airways (previously known as Air Pacific) punches well above its weight for a relatively small airline and the 2013 airline of the year award recognises that it consistently ranks in the top five at Auckland Airport for on-time performance, as well as in terms of passenger loadings.

"The airline's new Airbus A330-220 provides passengers with state of the art features and the aircraft's branding is authentic, distinctive and articulates the airline's Pacific heritage."

## Handy information in your pocket



Passengers and airport visitors can now access handy and important information on their phone with the release of Auckland Airport's official iPhone App.

Available free at the Apple App Store, the App provides everything from flight times, gate numbers, security rules and airport maps through to carpark booking, important contact numbers and information about the facilities and retail offerings.

One of the App's features is "My Flight", which helps passengers keep track of where they should be in their departure journey by providing a flight departure countdown with status updates, departure gate information and what time they should be going through security or heading to the gate.

Auckland Airport spokesman Paul Divers says the App provides iPhone users with a fast and efficient way to access travel information, helping them to be better prepared for their trip and ensuring they have a quick and easy experience through the airport.

Users can also use the App itself to provide feedback on the App's features or to ask questions.

To download the Auckland Airport App, head to the Apple App Store, search for Auckland Airport and look for the black and white "A" icon.

## Trust offers a helping hand



Youthlaw Tino Rangatiratanga staff, trustees and volunteers with Judge Andrew Beecroft at the launch of the organisation's premises in Papatoetoe.

Ten local organisations received a share of more than \$370,000 in the Auckland Airport Community Trust's 2013 funding round, bringing the total amount of money the trust has donated to \$2.8 million.

Established in 2003, the trust receives more than \$300,000 a year from Auckland Airport and distributes it annually to organisations that operate within its "area of benefit" supporting the community in the areas of learning, literacy and life skills.

There was a record number of applicants for this year's grants, which made choosing the successful recipients difficult.

"Our number one priority is to see the funding provide the best possible results for the community and we therefore dedicate a lot of time determining who should receive the grants," Trust Chairman Ian McGeachie says.

Youthlaw Tino Rangatiratanga is one of this year's successful applicants. It offers free legal help to children and young people under the age of 25, and will receive \$9,000 from the trust. The organisation is planning to use the funding to provide a "Law@work" legal education programme at local schools that will cover topics such as tenancy, staying out of debt and bullying.

"If young people don't solve problems early, they can snowball and become worse," the organisation's legal education coordinator Mira Taitz says. "Young people will learn how to access help and gain the confidence to solve problems before they get out of hand."

To view a list of all fund recipients or to find out how to apply for Auckland Airport Community Trust funding, visit [www.aucklandairportcommunitytrust.org.nz](http://www.aucklandairportcommunitytrust.org.nz)

## Extra capacity for Guangzhou route

China Southern Airlines will be the first airline to begin using the new Boeing 787 Dreamliner on New Zealand routes when it introduces the aircraft to its Auckland-Guangzhou route in October.

The announcement came just weeks after the company announced it would be adding three flights a week between Auckland and Guangzhou for the summer months. A second Dreamliner will service the extra flights.

Auckland Airport general manager aeronautical commercial, Glenn Wedlock, is delighted with the announcement.

"The change to the 787 Dreamliner aircraft immediately provides us with almost 5 per cent growth in seat capacity per year," he says. "This, coupled with the additional three services per week in the summer peak season, again signals strong growth for the industry from Chinese arrivals. The new flights also offer a 20 per cent advantage in cargo revenue capacity over today's similarly sized airplanes."

The airline will run 10 flights a week between



the two cities from 4 December 2013 to 28 February 2014, a period that includes the Chinese New Year.

"We anticipate that these latest extra flights will add at least a further \$30 million in tourism spend from China over the peak summer period this year," Glenn says.

There was also good news for Kiwi travellers as visa entry changes announced at the same press conference mean New Zealanders are now allowed to transit in Guangzhou for 72 hours, instead of the previously allowed stay of 24 hours.

[www.csair.com](http://www.csair.com)

## Biosecurity x-ray trial a world first

Auckland Airport is involved with a world-first biosecurity trial that uses x-ray images to screen airline baggage before it arrives in New Zealand.

Aviation security x-ray images from the baggage of passengers flying on Air New Zealand from Melbourne to Auckland will be transferred to Auckland so that biosecurity staff here can assess them before the plane lands. Any bag containing biosecurity risk items will then be matched with the appropriate passenger so they can be further scrutinised when they land.



If the trials are successful, the Ministry of Primary Industries intends to extend the system to other major Australian airports and, in the longer term, it could be useful on routes that pose a higher biosecurity risk, including South East Asia, parts of Europe and the Pacific.

"New Zealand is leading the game here," Primary Industries minister Nathan Guy says. "A number of countries, airport companies and airlines are keen to see if this technology provides biosecurity benefits."



The increase in international passenger volumes at Queenstown Airport in June 2013 when compared to June 2012.

## Mountain madness



The southern hemisphere's largest winter party went off with a bang – and a lot of snow – this year as thousands of people flocked to Queenstown for the annual Winter Festival in June.

As a key sponsor of the event, Auckland Airport was knee deep in the fun, sponsoring three events – the Family Fun Day, the ever popular Suitcase Race and the event's closing extravaganza, the Community Carnival.

Families dodged snow flurries and braved sub-zero temperatures on day one to enjoy the child-friendly entertainment on offer at the Family Fun Day but the sun came out for the annual Suitcase Race on June 29.

Just as well really considering the state of undress of some of the 40 people who rode their suitcases down the mountain.

The festival closed with the Community Carnival, which replaced the Mardi Gras. Central Queenstown was closed off to traffic, making room for buskers, food stalls, community and ethnic groups, musicians and street performers to entertain hundreds of festivalgoers.

It was the perfect way to celebrate the city's diversity and end the festival.

Of course, planning has already started for next year's festival, when the event will celebrate its 40th anniversary.

[www.winterfestival.co.nz](http://www.winterfestival.co.nz)

## DHL expands airport presence



They're already the world's largest logistics company and come June next year, DHL will also have a bigger presence at Auckland Airport.

DHL Supply Chain New Zealand, a division of DHL, has leased its third warehouse in the airport's business district – a purpose designed and built 12,000m<sup>2</sup> facility in The Landing precinct.

With operations on every continent, DHL employs about 130,000 people and is itself part of Deutsche Post DHL's supply chain division.

Auckland Airport's general manager property, Peter Alexander, says DHL is one of a string of businesses choosing to locate themselves in The District, something he says reflects an international trend of businesses wanting to be close to transport and other value creation activities.

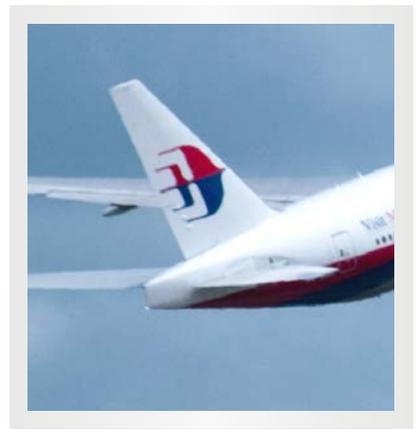
DHL Supply Chain NZ managing director, Matt Casbolt, says the company's decision was made easier by Auckland Airport's ability to provide a site that could accommodate not only its immediate needs, but also its expansion aspirations.

[www.dhl.co.nz](http://www.dhl.co.nz)

## Extra flights to Kuala Lumpur

Anyone heading to Kuala Lumpur during the upcoming peak season will have even more flights to choose from after Malaysia Airlines announced they will be offering daily flights this summer.

The airline has credited strong demand for the move, which will see the number of flights increase to seven a week between 24 November 2013 and 27 January 2014, a total of 10 extra flights.



Malaysia is considered a "high opportunity target" market that has already seen a 66 per cent rise in arrivals in May 2013 when compared with the same time last year.

Auckland Airport general manager aeronautical commercial, Glenn Wedlock, says the extra flights will support that growth and also reflect the collaboration between Auckland Airport, Malaysia Airlines and Tourism New Zealand.

Dzulkefli Zakaria, Malaysia Airlines' area manager New Zealand, says the extra flights will enhance connectivity for onward journeys, especially to South East Asia, India and the newly re-launched Dubai route.

[www.malaysiaairlines.com](http://www.malaysiaairlines.com)

**305,549**

The total domestic passenger movements at Cairns Airport in June 2013, a 7.5 per cent increase on June 2012.

# Airport sustainability update



Reducing Auckland Airport’s energy, water, waste and carbon emissions from ground transport by 20 per cent by 2020 involves creating a number of detailed action plans. The Waste Minimisation Plan was released last month and here’s an update on what’s going on in other areas:

### Energy consumption

A new energy policy has been confirmed, covering the whole airport, which ensures future developments will be looking at best practice when it comes to saving energy.

With the help of an in-house Energy Management Team, the company can keep an eye on energy usage right across the airport, and will be adding other key indicators such as water, waste and air quality over time.

### Water conservation

Environmental Resource Management consultants are hard at work producing a water minimisation plan for the whole airport, including a detailed water audit of the terminal buildings, which account for 30 per cent of total airport water usage.

### Biodiversity

The airport is coming to the end of a five-year stream mitigation planting programme

in Botany and is now looking at ways to ensure the environmental and educational resource they’ve created is preserved for the local community.

Discussions are now underway with the biodiversity team at Auckland Council and the Department of Conservation about the Botany site and other opportunities in the area.

### Sustainability reporting

Auckland Airport is looking to produce a sustainability report that will review its first five-year plan, detail the results of stakeholder consultation and provide information on key performance indicators.

These indicators will be based on what is important to stakeholders as well as the sustainability issues the company feels are most “material”.

### Carbon and air quality

The airport will be working with the National Institute of Water and Atmospheric research (NIWA) to monitor the air quality around the airport precinct.

This will provide data not only around carbon emissions, but also of other air pollutants, which can then be used to establish a baseline of the air quality around the airport.



# Minimising waste at the airport

Auckland Airport launched its Waste Minimisation Plan last month, outlining the changes to be made over the next year as the company looks to reach a recycling rate in excess of 40 per cent by 2020.



Auckland Airport’s Judy Nicholl and Ian West, OCS Wasteline regional service manager northern, sign a commitment to the waste partnership, surrounded by a group of stakeholders.

The plan is the second sustainability plan to be released this year – the first was energy – and is the result of a two-year collaboration with OCS Wasteline.

Auckland Airport sustainability and environmental manager Martin Fryer says achieving the 2020 recycling goal involves working with Host Marriott, Ministry of Primary Industries, retailers, recycling companies and waste contractors.

“These relationships have been strengthened over the past 18 months through a working group with a real sense of purpose and spirit of cooperation.”

Visible changes will be made at the international terminal, the airport’s biggest source of waste, in order to improve waste segregation and recycling.



The increase in the number of arrivals from China at Auckland Airport for the year ended June 2013 when compared to the previous year.

## New home for headquarters



One of the world's leading providers of supply chain solutions is the latest business to join Auckland Airport's rapidly expanding business district.

The Panalpina Group employs 15,000 people across its global network of more than 500 offices and the newly designed and built facility on Joseph Hammond Drive will be home to the company's New Zealand headquarters. The building comprises a 3,000m<sup>2</sup> warehouse and 600m<sup>2</sup> of office space.

Auckland Airport general manager property, Peter Alexander, says the airport is thrilled to welcome Panalpina World Transport to

The District. He says the area's proximity to the airport combined with the scale of amenities on offer, as well the security and flexibility The District provides, have all made it a very attractive place for businesses to relocate to.

Chris Marks, Panalpina's country manager New Zealand, agrees.

"The Auckland Airport business district offers an excellent location with flexibility for future expansion to support our growth plans. The selected site will also provide Panalpina in New Zealand an opportunity to promote our global brand."

[www.panalpina.com](http://www.panalpina.com)

## Helping support families of sick kids

Ronald McDonald House at Auckland Hospital is \$1000 better off after Auckland Airport's Engineering and Emergency Services team donated a Visa Debit card they won in a promotion.

Ronald McDonald House in Auckland is one of four facilities around the country that provide families from out of town with a place to stay so they can be close to their hospitalised children.

Maintenance services manager Kevin Ingle and airfield and terminals asset manager Jason Gray handed the card over to Ronald McDonald House's Claire Cooper last month before getting a tour of the Auckland facility.

"That tour was both very impressive and extremely humbling and grounding," Kevin says. "It offers accommodation for up to 80 families each night and ranges from a minimum of 85 per cent full to overflowing."

Ronald McDonald House gets about 50 per cent of its funding from the McDonalds Trust and the government, the rest comes from an extremely impressive list of volunteers, support groups and corporate sponsors.



Jason Gray and Kevin Ingle hand over the \$1000 Visa Debit card to Ronald McDonald House's Claire Cooper.

The department won the \$1000 Visa Debit card through a lighting promotion with one of the airport's major electrical suppliers, JA Russell, and Kevin says it was a unanimous decision to donate it to the Ronald McDonald House.

"I think the fact that they support the entire family unit appealed to us," he says.

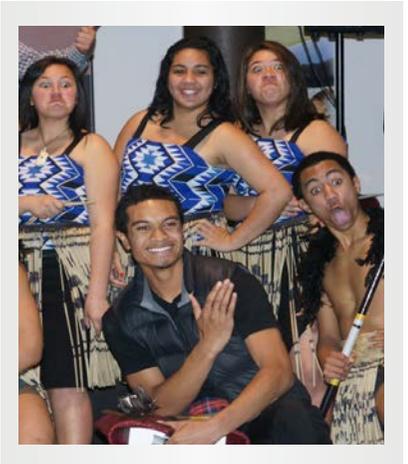
"It aligns well with Auckland Airport's own values, particularly around 'making journeys better'."

[rmhc.org.nz](http://rmhc.org.nz)

## Calling all youth leaders

Nominations for the Auckland Airport Tamaki Makaurau Youth Awards are now open.

The awards look to acknowledge leadership among young people aged 13 to 18 across eight categories.



Past winners have demonstrated leadership in mentoring, sports and community safety, and this year sees the addition of tobacco control/ quitting, alcohol and drug harm reduction, nutrition and physical activity, demonstrating role modelling and care of children.

Event organiser and public health coordinator at Raukura Hauora o Tainui, Rachel Puru, is honoured to be part of the event.

"It's a privilege to hear what youth have been up to and to celebrate that. These are our up-and-coming leaders. They are truly inspiring."

This is the third year in a row that Auckland Airport has been a primary sponsor of the awards and general manager corporate affairs, Charles Spillane, says the company is thrilled to support the event.

The awards event is open to all ethnicities and will be part of the Atamira Maori in the City event being held at Queens Wharf from September 6 to 8.

For more information and to get a nomination form visit <https://www.facebook.com/TamakiMakaurauYouthAwards>

### Auckland International Airport Limited

PO Box 73020, Auckland Airport, Manukau 2150, New Zealand  
 Phone: +64 9 275 0789 or 0800 247 767 (calls within New Zealand only)  
[tellus@aucklandairport.co.nz](mailto:tellus@aucklandairport.co.nz)  
[www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)



Top 10 Airport 2011 · 2010 · 2009