

### ***What if I have tenants in my home?***

We recommend you talk through the terms and conditions of the noise mitigation package with your tenant, including who is responsible for the ongoing maintenance and operating costs.

### ***How long will it take to have my noise mitigation package installed?***

We will arrange a pre-installation inspection as soon as possible after you confirm interest. Following the initial inspection, we will confirm eligibility and an anticipated installation date. The package could take between three and six months to install.

### ***What will this noise mitigation package cost me to run?***

The total cost of operating the package will depend on power prices, the hours of use and the size of the ventilation system and heat pump installed.

### ***Who is responsible for the ongoing costs and maintenance of the noise mitigation package?***

You will be responsible for the ongoing maintenance and operating costs of the noise mitigation package. Home ventilation and heating systems perform best when they are regularly serviced. Your installer will advise you on how often to service the noise mitigation package.

### ***What are Auckland Airport and its aviation partners doing to manage aircraft noise?***

We are taking various measures to manage aircraft noise and reduce its impact on the environment and the communities around airports. Some of these include designing smarter flight paths that place less noise over residential areas, supporting the health and well-being of communities which are most affected by aircraft noise, and providing noise mitigation packages for qualifying homes. More information about how Auckland Airport manages aircraft noise is available online at [corporate.aucklandairport.co.nz/managingaircraftnoise](https://corporate.aucklandairport.co.nz/managingaircraftnoise)

## ***Other languages***

### ***If english is not your first language we can organise a translation of this brochure for you.***

Mēnā ehara te reo Pākehā i tō reo tuatahi, ka whakaritea e mātou tētahi whakamāoritanga o tēnei reta mōu. Whakapā atu ki a [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz) kia whai whakamāoritanga o tēnei tuhinga.

Afai ole Igilisi e lē o lau gagana muamua, e mafai ona matou fa'atulaga se fa'aliliuga o lenei tama'itusi mo oe. Fa'amolemole fa'afeso'ota'i mai i le emeli lea [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz).

Kapau 'oku 'ikai mahino lelei 'a e lea 'Ingilisi kiate koe, te mau lava 'o liliu faka-Tonga 'a e tohi ni ma'au. Katakai fakafetu'utaki imeili ki he [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz) ki ha paaki 'o ha tohi kuo liliu ki he lea faka-Tonga.

अगर आपकी पहली भाषा अंग्रेजी नहीं है, तो हम आपके लिए इस चिट्ठी का अनुवाद कर सकते हैं. अनुवादित दस्तावेज़ का अनुरोध करने के लिए [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz) से संपर्क करें।

如果英语不是您的第一语言, 我们可以为您安排一份本信函的翻译译本给您. 请发送邮件至 [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz), 以获取翻译版本。

If you would like more information about our Noise Mitigation Packages or a translation of this brochure you can:

Email [nmp@aucklandairport.co.nz](mailto:nmp@aucklandairport.co.nz)

Fill out the online form at [corporate.aucklandairport.co.nz/noisemitigationform](https://corporate.aucklandairport.co.nz/noisemitigationform)



**Auckland Airport**

# **Noise Relief Packages**

## ***Are you eligible?***



# Are you eligible?

Auckland Airport is focused on managing aircraft noise in a socially responsible way. Part of that commitment is offering noise mitigation packages for qualifying homes.

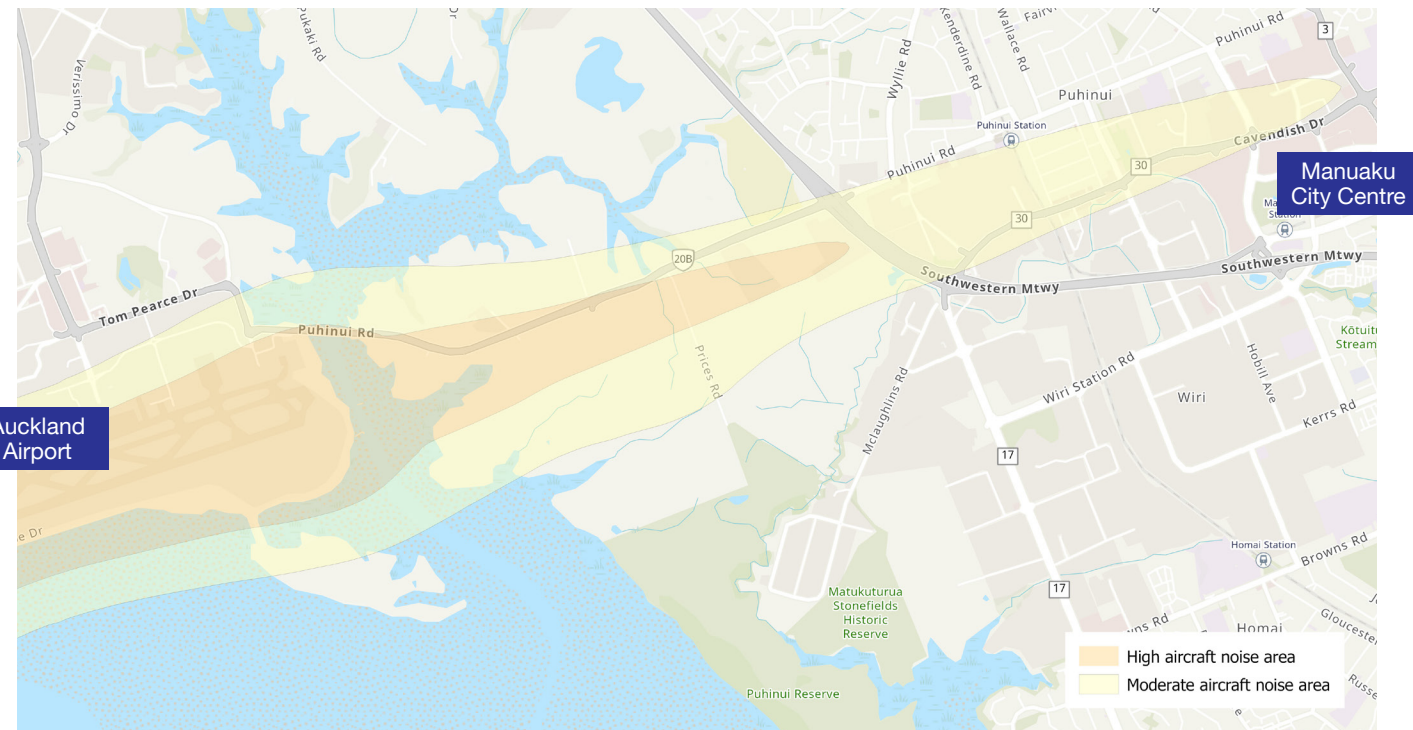
Every year Auckland Airport is required to offer noise mitigation packages to the owners of buildings used for particular activities sensitive to aircraft noise within specific annual aircraft noise contours.

The noise mitigation package includes a ventilation system to circulate fresh air through your home, a heat pump to provide heating or cooling and a kitchen extraction fan to remove cooking odours and steam, allowing your windows to be closed. Ceiling insulation is also included for homes in the high aircraft noise area.

## Are you eligible?

You are eligible for a noise mitigation package if:

- Your property is within the annual aircraft noise contours predicted for the period 1 July 2023 to 30 June 2024;
- Your house was built or granted resource consent prior to 10 December 2001; and
- Your house has not previously received the package.



## How much does it cost?

The contribution offered by Auckland Airport depends on where your home is located within the annual aircraft noise contours. Conditions apply, but in principle Auckland Airport will:

- Pay the full cost of installing the noise mitigation package for homes in the high aircraft noise area
- Pay 75% of the cost of installing the noise mitigation package for homes in the moderate aircraft noise area. You will need to pay the remaining 25%.

## Is there financial assistance available?

If your home is located in the moderate aircraft noise area, you may be entitled to financial assistance from the Auckland Airport Community Trust to help with the remaining 25%.

For more information go to: [aucklandairportcommunitytrust.org.nz/ noise-mitigation/what-we-fund/](https://aucklandairportcommunitytrust.org.nz/noise-mitigation/what-we-fund/)

# What is involved?

## Step 1. Checking your home

If you are interested in a noise mitigation package, Auckland Airport will arrange a pre-installation inspection of your home to confirm:

- Eligibility;
- The type of noise mitigation package to be installed;
- How it will be installed; and
- Cost.

Your home will need to comply with building regulations or other relevant codes or bylaws that were in force when your home was built or last modified. If your home doesn't comply or it has pre-existing defects, you will have to bring it up to the required standard before we can proceed with installing a noise mitigation package.

## Step 2. Formal offer and acceptance

Auckland Airport will provide you with a formal offer letter and an acceptance form. The formal letter will include details of the package, any costs payable by you and the terms and conditions of the agreement. You will need to sign the acceptance form and return it to us.

You may wish to seek legal advice in relation to the offer before you sign and return it to us. Auckland Airport will pay the reasonable costs of this legal advice up to the value of \$300.

## Step 3. Legalising the agreement

Before the noise mitigation package can be installed, you will be required to sign a legal agreement. The agreement includes a covenant that will be registered against your property title confirming a noise mitigation package has been installed. Auckland Airport will facilitate this process.

## Step 4. Installation and completion

Auckland Airport will arrange a time with you to install your noise mitigation package. If you are in the moderate aircraft noise area, you will need to pay your 25% contribution before we can start.

Once your noise mitigation package is installed, you will be asked to confirm completion of the work. You will be responsible for the ongoing maintenance and operating costs.

# FAQ

## Do I have to accept the offer?

No, you do not have to accept the offer, but Auckland Airport is required to make an offer every year.

## What happens once I agree to the formal offer?

If you are in the moderate aircraft noise area, you will need to pay 25% of the cost before work can start. We will prepare the legal documents to register a covenant on the title of your property and pay the reasonable costs of undertaking this work.

## If I am in the moderate aircraft noise area, how much will the remaining 25% cost me?

We will only know the final costs once the pre-inspection has been carried out. You may be entitled to financial assistance from the Auckland Airport Community Trust to help cover the 25% contribution.

## How do I apply to the Auckland Airport Community Trust to help cover the 25%?

We will provide you with information relating to the eligibility criteria for financial assistance from the Trust and a Trust application form for you to fill out. This information is also available online at [aucklandairportcommunitytrust.org.nz/noise-mitigation/what-we-fund/](https://aucklandairportcommunitytrust.org.nz/noise-mitigation/what-we-fund/)