



Auckland  
Airport

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## New extension opens in time for the summer season

Auckland Airport wrapped up the first stage of the extension to its international baggage hall in time for the airport's busy holiday season.

The new 90 metre addition including a sixth baggage belt opened in December 2014 and is capable of handling luggage from over 500 passengers off an Airbus A380 flight.

The extension is adjacent to the international baggage hall and is used by the Ministry of Primary Industries' biosecurity team. The increased space will help to improve flow and space available for biosecurity checks.

In addition to offering greater efficiencies for passengers collecting luggage and clearing biosecurity, the improvements also include design elements such as wooden panelling engraved with maps of New Zealand and

native flora to create a warm and welcoming atmosphere for travellers and staff alike.

Graham Matthews, Auckland Airport's general manager airport development and delivery said it was great to have the new extension open in time for the busy summer season.

"The extension to the baggage hall and customs completes one of several construction projects marking the first phase of the airport's new combined domestic and international terminal. The development will be staged to meet an anticipated trebling of passengers using the airport over the next 30 years to 40 million people per year."

Work on a seventh belt will start later this year.

Web: <http://www.aucklandairport.co.nz/>



# 780,925

**Number of international passengers through Auckland Airport in December 2014 (not including transit passengers). This is the highest ever through the Airport in a single month.**

## New marine rescue fleet launched

Auckland Airport has launched a \$5 million upgrade to its marine rescue fleet.

The upgrade guarantees that highly specialised survival equipment can be successfully deployed on the Manukau

Harbour in an emergency regardless of weather and marine conditions.

Additions to the fleet include a Griffon 2000TD hovercraft, a 12 metre Q-West command and fire-fighting catamaran and an 11 metre Icon Brands monohull rescue boat to supplement the airport's Griffon 2000TD hovercraft purchased in 1999.

Adrian Littlewood, Auckland Airport's chief executive, says the latest additions join the four Rosenbauer Panther fire-fighting vehicles purchased in 2014 to ensure the airport complies with international requirements.

"This marine rescue fleet upgrade follows a review of international best practice. Many airports around the world are located close to a sea but few have marine environments similar to the Manukau Harbour with its significant tidal flows and mudflats. Fortunately, Singapore's Changi Airport does, so as part of the upgrade we worked alongside their emergency service team, sharing our respective experience and learning from each other."

"We are delighted to have been able to purchase our two new boats from New Zealand manufacturers, and our new hovercraft comes from one of the world's leading manufacturers based in the United Kingdom."

Web: [www.aucklandairport.co.nz/](http://www.aucklandairport.co.nz/)



## New direct service to Buenos Aires

Auckland Airport welcomes an announcement by Air New Zealand that, for the first time in the airline's history, they will begin a direct service to South America.

The year-round service, commencing December 2015, sees a Boeing 777-200 aircraft operate three return flights per week on the new route, an addition of 95,000 seats to the South America market.

Norris Carter, Auckland Airport's general manager aeronautical commercial, says he is delighted by the announcement.

"This new direct Auckland to Buenos Aires service will enhance access to the emerging South America market. This is a key market that has seen impressive growth, with visitor arrivals from South America increasing 12.5 per cent in the last 12 months."

"This new service means there are now two direct carriers to South America, providing more options for New Zealanders and offering South Americans more choice when visiting New Zealand, which is fantastic news for our tourism industry."

"This new direct service strengthens Auckland Airport's position as a hub for Asia, Australasia and the Americas. Air New Zealand and its partner airlines offer 45 return flights per week to Asia, 110 return flights per week to Australia and, with the addition of this service in December, 32 return flights per week to the Americas."

"We look forward to working with them and Tourism New Zealand to make it a success," finishes Norris.

Web: [www.aucklandairport.co.nz/](http://www.aucklandairport.co.nz/)

## Charities benefit from travellers' generosity

Christmas was a little brighter for the 12 charities set to benefit from Auckland Airport's 12 Days of Christmas programme.

The 12 Days of Christmas programme is into its seventh year. Funded by Auckland Airport and the generosity of travellers depositing their unwanted currency into collection globes placed around the Airport, each year the programme sees 12 charities each receive a \$10,000 grant.

And the winners are:

*Radio Lollipop New Zealand* is an all volunteer charity providing care, comfort, play and entertainment to sick children. Funding will buy an entire years supply of play packs for children.

*Barnardos New Zealand* will use its donation to provide 100 Fruit & Vegetable kits to marginalised families across South Auckland. Each kit contains everything needed to start growing food.

*North Piha Lifeguard Services*, whose responsibilities also stretch to local bush and sea rescues, will purchase a new Mercury 30 surf engine and a defibrillator for extreme rescues.

*SPCA Auckland* will make responsible pet adoptions more affordable by footing the cost to register and micro-chip around 400 animals.

*Kidz First Clendon Clinic* offers drop in dental services for South Auckland children. Funding will purchase a dental chair large enough to allow a parent to be seated with their child to help reduce anxiety during checks.



North Piha Lifeguard Services

*Auckland Women's Refuge* recently opened a South Auckland branch to service Maori women and their children. Funding will cover the cost of a vehicle large enough to assist with client intake and transport needs of larger families.

*Parenting Place: Attitude Youth Division* presenters visit schools across the country encouraging healthy thinking and positive choices. The grant will cover 70 presentations reaching 8,750 students.

*Age Concern Counties Manukau* supports 140 clients who are socially isolated and struggle financially. Funding supplied some extra Christmas cheer in the form of a hamper for each client.

*Duffy Books in Homes* work to break the cycle of 'booklessness' and will provide 1,900 books to 800 children.

*Royal New Zealand Plunket Society* will provide 12 nurses with tablets allowing information to be shared and updated with ease, benefitting around 3,500 babies.

*Multiple Sclerosis Society of Auckland* will help fund week-long school holiday camps for 25 children with a parent suffering from M.S.

*Special Olympics Howick-Pakuranga* has 100 Special Olympic athletes in need of uniforms which can now be purchased using the 12 Days grant.

## Auckland – Shanghai increased seasonal service in full swing

Auckland Airport has welcomed China Eastern Airlines' inaugural seasonal Shanghai to Auckland flight in December 2014.

Operating during the peak New Zealand summer period of December 2014 to March 2015, the seasonal service will add a total of 47,000 seats on the Shanghai to Auckland route, contributing an estimated \$54 million to the New Zealand economy. The service initially ran four flights per week and last month increased to seven flights per week.

Norris Carter, Auckland Airport's general manager aeronautical commercial said passengers on the inaugural flight were treated to a moving powhiri when they arrived at the airport.

"Shanghai is China's largest city and we have recently been experiencing impressive growth from this market. In the year ending June 2014, we saw a 20 per cent increase in passenger numbers arriving from Shanghai when compared to the year before. This equates to a remarkable 36,000 visitors arriving from Shanghai over the 12 month period and indicates the strong potential for the future expansion of this market."

"With the introduction of this new service, we now have two direct carriers on the Shanghai to Auckland route. We expect this increase in capacity will lead to double digit growth from the Shanghai market during the peak New Zealand summer period."

"The new China Eastern Airlines service aligns strongly with our 'Four Seasons, Five Senses' project, which is jointly funded by Auckland Airport and the New Zealand Government's Ministry of Business, Innovation, and Employment. The project aims to drive tourism growth from China by promoting the unique and iconic activities that our country has to offer. These activities concentrate on engaging the five senses of travellers with a focus on high quality food and wine, cultural and adventure experiences," finishes Norris.

Web: [www.aucklandairport.co.nz/](http://www.aucklandairport.co.nz/)



China Eastern crew and staff being welcomed with a powhiri on arrival to Auckland Airport



## Auckland Airport voted best by travellers



Auckland Airport has been voted the top airport in the South Pacific for overall experience by website [sleepinginairports.net](http://sleepinginairports.net)

Voting is open to the public and this year, the website that rates airport comfort for sleepovers and overall experience received over 18,000 votes.

Auckland Airport has been a consistent regional winner on the sleeping traveller's website with voters commenting on the enjoyable ambience, pleasant staff, overall cleanliness and emphasis on natural light.

The website also has an open forum offering tips on how to survive airports, garnering advice from a dedicated travel community sharing their experiences with other like minded travellers from around the world.

Web: [www.sleepinginairports.net/](http://www.sleepinginairports.net/)

## New daily Auckland to Singapore route takes off



In conjunction to congratulating Air New Zealand on their new Buenos Aires service, Auckland Airport also welcomes the announcement of their new Auckland to Singapore daily service.

Lifting off early on the morning of January 6, the service offers significant capacity growth and improved connectivity to South East Asia and emerging markets such as India and Indonesia.

Norris Carter, Auckland Airport's general manager aeronautical commercial, says, "This service forms part of a strategic alliance between Air New Zealand and Singapore Airlines that was formed in 2014. The alliance sees Air New Zealand take over the existing Auckland to Singapore five-flight per week service that was previously operated by Singapore Airlines and replace it with a daily service."

"The alliance also sees Singapore Airlines operate an Airbus A380 on its remaining daily service between Auckland and Singapore on a seasonal basis. We estimate that this will see a total additional capacity increase of at least 100,000 seats in the first year," says Norris.

Web: [www.aucklandairport.co.nz/](http://www.aucklandairport.co.nz/)

## Happy Chinese New Year!



Chinese New Year celebrations kick off this month at Auckland Airport.

This year is the Year of the Sheep - an animal Chinese culture closely associated with being gentle and calm, and fortunately for the local Chinese community New Zealand has plenty of sheep to go around!

Chinese New Year falls on 19 February this year and is traditionally a time for travel and shopping and is the most important holiday in the Chinese calendar.

Auckland Airport estimated that the 2014 Chinese New Year holiday period contributed \$117 million to the New Zealand economy. To celebrate the booming China travel market and growing Chinese community and to raise awareness, the Airport will be themed around Chinese New Year during this festive period. Chinese lanterns designed in conjunction with the local community will also be constructed and exhibited.

Travellers in the international terminal will have the chance to win big from Airport retailers by playing the Lucky Dice Game and in-terminal activities will further support retailers during this busy shopping period.

Jason Delamore, Auckland Airport's general manager marketing and communications acknowledges the importance of our Chinese travellers.

"By embracing the Chinese New Year period Auckland Airport helps to strengthen relations between New Zealand and China and drive New Zealand's travel, tourism and trade sectors."

## Important changes to the Auckland Airport Community Trust grants calendar

While application criteria remains unchanged, important changes to key dates have been made to improve the application experience for prospective grant recipients.

Established in 2003, the Auckland Airport Community Trust has invested over 3 million dollars into local community projects to date. The Trust considers applications from charities and other non-profit organisations with worthy projects and provides funding by way of community grants.

The 2014 awards saw a total of \$299,616 donated to nine charities that operate within the Trust's Area of Benefit, delivering education, literacy and life skills initiatives.

Date changes for 2015 are as follows:  
Applications open: 4th May 2015  
Applications close: 30th June 2015  
Decisions: September 2015  
Grant payment: January 2016

Full eligibility criteria and further information can be downloaded from [www.aucklandairportcommunitytrust.org.nz](http://www.aucklandairportcommunitytrust.org.nz)



Counties Manukau Youth Advisory Group

# 7.8m+

**Number of International passengers (excluding transit passengers) through Auckland Airport exceeded 7.8 million for the 12 month period ending 31 December 2014.**

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# Auckland Airport

Best Airport in Australia Pacific 2009 – 2015