



AIRPORT TIMES // October 2013

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Airport shortlisted for global award



The global airline community has put Auckland Airport on the shortlist for this year's World Routes Marketing Awards, giving its overall marketing services a stamp of approval.

Auckland Airport is the only airport in Australasia to be shortlisted in this year's awards in the three categories for airports above four million passengers. Auckland Airport was shortlisted specifically in the category for airports between 4 and 20 million passengers and will compete with Athens International Airport, Brussels Airport, Istanbul Sbiha Gokcen International Airport and San Diego International Airport.

Auckland Airport's general manager aeronautical commercial, Glenn Wedlock, says it's great to see the airport's hard work

and investment in this area recognised by the industry.

"We strongly believe that our airline marketing partnerships are critical components in driving tourism traffic and value for the growing New Zealand tourism sector," Glenn says.

"We have had some significant wins recently with announcements from airlines introducing new international capacity and these achievements have come about through hard work and collaboration between the airlines, Auckland Airport and other key industry partners."

The airport has won awards at the last four World Routes Awards ceremonies and this year's winners will be announced in Las Vegas on October 7.

www.routesonline.com

Index listing confirms sustainability status

Auckland Airport has retained its place on the Dow Jones Sustainability Index (DJSI World), becoming the only New Zealand company to secure a place for two years in a row.



Launched in 1999, the DJSI was the first global index to track the financial performance of the world's leading sustainability-driven companies and is seen as the most reputable global index for socially responsible investors.

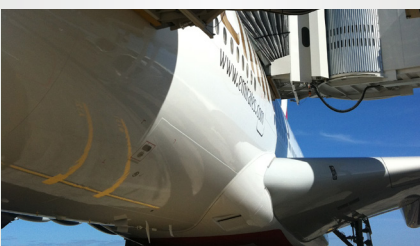
Judy Nicholl, Auckland Airport's general manager aeronautical operations, says the inclusion confirms the company is not only a leader in the sustainability field within New Zealand but also on the global stage.

"What is particularly rewarding for Auckland Airport is that the detailed feedback we received from Dow Jones indicates that we are above the global average for our 'transportation and transportation infrastructure' sector, across all three environmental, social and governance areas."

The airport was one of only three NZX-listed companies to appear on the index.

www.sustainability-indices.com

Upgraded gate opens



Auckland Airport's Gate 10 has officially reopened after a \$3.5 million upgrade that introduced a new dual boarding capability.

The upgrade means the gate can now accommodate all aircraft types, including the

A380, the largest aircraft in operation at the airport, something that will help the airport provide for the increasing number of large aircraft it welcomes each year.

The new capability means that Gate 10 can now operate two air bridges when loading or offloading passengers from a single aircraft, providing passengers with faster and more efficient boarding or disembarking times.

Gate 10 officially welcomed its first passengers on Monday 23 September via an Air New Zealand Boeing 777 flight from China.

Art in the great outdoors



Mayor Len Brown with Auckland Airport chief executive Adrian Littlewood and general manager property Peter Alexander at the new Outdoor Gallery.

The Auckland Airport area has now officially become a showcase for a number of New Zealand artists with the opening of its Outdoor Gallery.

Auckland mayor Len Brown officially opened the gallery to the public at the end of September, inviting local employees and airport visitors to take a look at the 11 world-class works from established and up-and-coming artists from around the country.

Christchurch-based artist Phil Price – whose sculpture Tuwing was chosen to honor the late Lloyd Morrison, a former Auckland Airport board member – says it’s incredible to be part of the project.

“It’s extremely positive to see Auckland Airport investing in New Zealand art for the community good,” he says. “The gallery will be locally relevant and will add to the social and economic value of the region.”

It’s one of several transformation projects aimed at establishing The District as a

cohesive business district offering the city’s best working environment.

The majority of the current sculptures in the Outdoor Gallery are located in and around the newly finished Esplanade (see below), and visitors will be able to scan a QR code at each sculpture to get additional information about the work and its artist.

“We are giving Aucklanders the opportunity to work, play and relax and provide the people who work at The District a beautiful place to enjoy outside of work,” says Auckland Airport general manager property, Peter Alexander.

“It makes sense to establish a cultural facility as one of our first transformation projects.”

The Outdoor Gallery is open to the public seven days a week and is free of charge.

For more details head to www.venturehere.co.nz/play

Take a stroll down the Esplanade

Walking around The District at Auckland Airport has just got a whole lot more pleasant, and it’s not only because the weather is starting to perk up again.

The Esplanade is a newly completed pedestrian link between the Quad precinct and the Common precinct including connections to Abbeville, the Golf Course and the Marae.

Lined with liquid amber and pear blossom trees and planted with a mix of seasonal flowers, the Esplanade provides anyone who works in the District, as well as visitors, with access to yet another high quality amenity and the chance to enjoy the environment it has created.

“It gives people an opportunity to bump into others that they may not see all the time and provides another benefit for the people who



work here,” the airport’s property projects manager, Steve Rossouw, says. “It’s also about increasing the connectivity between the different businesses and facilities in the area.”

The Esplanade starts from at the end of John Goulter Drive and you can see a map of it at The District’s Facebook page.

Celebrating youth leaders

Seven young leaders have been recognised for their positive contribution to the wellbeing of their neighbourhoods, communities, schools and whanau at this year’s Auckland Airport Tamaki Makaurau Awards.

Auckland Airport is a primary sponsor of the awards, a role they’ve played for the past three years.

Organiser and public health coordinator at Raukura Hauora o Tainui, Rachael Puru, explains the awards are based around eight principles or Maori concepts and are there to provide a platform for the city’s young people.



Manaaki and Pono award winner Liam Connolly and Auckland Airport firefighter Tony Scott.

“You hear a lot about the not so good side of things, but there are young people who want to achieve and want to make healthy choices in their lives. And they should be celebrated.”

Rodney College head boy and volunteer firefighter Liam Connolly took home the Manaaki and Pono awards, the second of which was presented by Auckland Airport firefighter Tony Scott. Tony was so impressed with Connor’s attitude that he also offered to take him for a few ride-alongs at the airport to help with his development.

Te Puna o Waiorea student Anahera Hare was named overall winner, taking home the Whanau Whanui award.

“It was a great night,” Rachael says. “The kids said it felt like they were at the academy awards!”

The full list of winners is: Liam Connolly (Manaaki and Pono); Anahera Hare (Whanau Whanui); Te Raukura Harke (Whenua); Nathan Williams (Tangihanga); Jane Rattanachai (Aroha); Shakela Salim (Matauranga); and Duane Hapmana (Tika).

The golden touch



Representatives of the 12 winning schools and sporting organisations received their award at Auckland Airport's marae on September 27.

Twelve South Auckland schools and sporting organisations went home with their own pot of gold this week after Auckland Airport announced the winners of its 2013 Gold Medal awards.

In their fourth year, the awards are aimed at supporting programmes that focus on developing healthy young people in the Auckland region through sport and fitness.

More than 100 schools, clubs and organisations applied for assistance from the \$30,000 sporting fund as part of this year's awards, something that made choosing just 12 winners very difficult.

The applications were judged according to four priorities: promoting a winning philosophy; focusing on promoting health and wellbeing; a need for essential sporting equipment; and helping to improve the abilities of their members.

Auckland Airport chief executive Adrian Littlewood says it's fantastic to be able to contribute to the region in this way.

"We have seen great results from our previous Gold Medal Awards, with all of our winners experiencing very real benefits from our donations."

The 2013 winners are:

- Manurewa South School for sport uniforms for the students to wear at interschool events.

- Mangere East Primary School for two all-weather concrete table tennis tables.
- Rosehill Special School for flights to Dunedin for their basketball team to compete in the Special Olympics National Games.
- Orewa Surf Life Saving Club for six training boards for the junior members.
- Shuriken Mixed Martial Arts for boxing gloves and boxing bags for Youthline classes.
- Tu Kura Kaupapa Maori o Manurewa for swimming lessons and transport for all students aged 5-13 years.
- East Tamaki Primary School for two portable netball hoops and one portable basketball hoop.
- Roscommon School for a sporting uniform for the junior Rippa Rugby team to wear to the National Champs in Wellington.
- Manukau Outriggers Canoe Club for 35 life jackets for junior members.
- Aorere College for a crossfit training programme for students with high BMIs.
- Homai Primary School for the painting and fitout of the school pool to get it back up and running for community use.
- Otahuhu Rugby Football Club for hit shields and tackle bags for the junior teams.

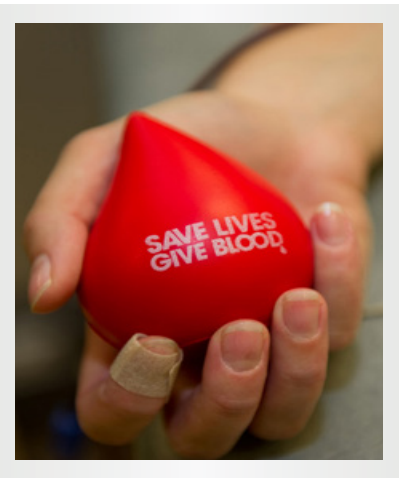


Te Kura Kaupapa Maori o Manurewa won their Gold Medal award to support swimming lessons and transport for all students aged 5-13 years. Seen here with Auckland Airport chief executive Adrian Littlewood, general manager corporate affairs Charles Spillane and community relations manager Katie Moore.

Giving blood at Auckland Airport

Around 125,000 units of blood are collected each year from around 1.76 million Kiwis and 27 litres of this year's collection will have come from people who work in and around Auckland Airport.

This is as a result of last month's mobile blood bank visit. The team of eight nurses turned up on September 9 and set up eight beds in the Watea Room at the international terminal building. The drive attracted 54 people who each donated 500ml of their blood.



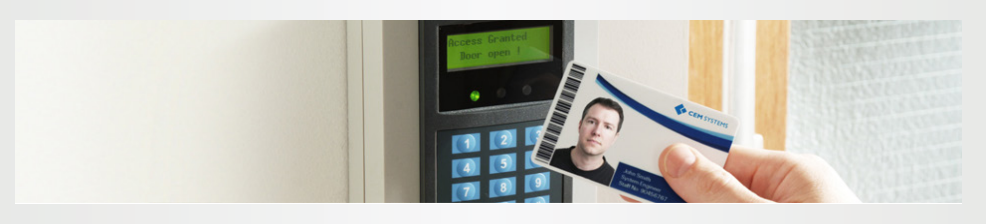
Pam Heares, the airport's administration assistant aeronautical operations, helped organise the blood drive and says the intention is to repeat it in the New Year and then make it a regular occurrence.

In the meantime, New Zealand Blood Services need 3000 donations every week in order to meet hospital needs, so if you'd like to give blood head to www.nzblood.co.nz to find out how.



The increase in the number of arrivals from Indonesia at Auckland Airport for August 2013 when compared to August 2012, an increase driven by holiday travel during the Eid festive season.

New access control system



How you access the various parts of the airport is going to change over the next 12 months as Auckland Airport replaces its current access control system with one that will help enhance security at the airport, both now and into the future.

The first part of this rollout is in the domestic terminal building. You'll start to notice existing identity card readers with “not in use” stickers on them and as this becomes a more common sight you will be issued with a second access card that will operate the new system once it has been turned on. An office has been set up in the domestic terminal specifically for this purpose.

It is expected that the domestic terminal will have been switched over to the new system by Christmas and then the focus will shift to the international terminal.

All efforts are being made to ensure this transition is seamless and that it doesn't disrupt the daily operation of the airport. To help with this, it is important that staff members get a new card when requested to do so, as well as be patient if there are any minor glitches as information is transferred to the new system.

The new system is designed for airports and has been tried and tested in many major airports around the world, including London Heathrow, Hong Kong and Dubai. It uses intelligent readers that hold database information and can operate when the database power is temporarily disabled.

For the future, the system also has the ability to interface with CCTV, intercoms systems and intruder alarms.

Keep an eye out for our FAQs article in the next issue of the Airport Times.

Lost items pop up in temporary park

There was one extra green space at Auckland Airport on September 13 when members of The District community turned two parking spaces into a pop-up park to celebrate Park(ing) Day.



Park(ing) Day was started by a San Francisco design studio that converted a single metered parking space into a temporary park and has since grown into a global event that aims to call attention to the need for more urban open space.

Auckland Airport's contribution was titled “Lost Luggage” and incorporated a collection of items that had been left unclaimed at the airport, including a Lada station wagon. Passersby were also asked to write a message describing what they would be lost without.

Sean Thompson, Property Business Development Manager at Auckland Airport, says that Park(ing) Day is a great opportunity for the Airport community to enjoy a unique park experience.

“We are delighted to be involved in the eighth year of Park(ing) Day and the first at Auckland Airport. We want to give users of Leonard Issit Drive a unique experience and transform two parking spaces into a one-of-a-kind public park for the day. We're encouraging visitors to relax and enjoy the space during their visit to The District.”

And what was it that most people would be lost without? Family, friends and loved ones.

www.parkingday.org

Chinese students join Bluecoats

There will be a few new faces around Auckland Airport from this month as the Bluecoats welcome five new Mandarin-speaking members.

The new Bluecoats are all Chinese students from Travel Careers & Training, part of a symbiotic relationship that gives the students experience in the working world while also providing a service to the growing number of Mandarin-speaking visitors coming through the airport every year.

Tom Parker, business development manager at Aviation and Travel Training Group (the umbrella group for all Travel Careers & Training and Sir George Seymour colleges nationwide), says the schools are always looking for employment opportunities for their domestic and international students.

“We can only teach them so much in the classroom. They've all studied travel and tourism in China for three years before coming here, and they've studied at both our airport and city campuses so they have a good grasp of both the locations as well as the travel and tourism market in New Zealand as a whole.”



Auckland Airport's customer care and terminal services manager Julie Berry interviewed 10 students and says the five successful applicants will each be buddied with an experienced Bluecoat for a month as part of their training.

“For most students it was the first time they had experienced a job interview of this calibre outside of China,” Tom says. “There was no guarantee that any of the students would be selected for the role and the fact that five were chosen is fantastic! We are very proud of all the students who interviewed on the day.”

“They're really keen to do this and it's wonderful to see,” Julie says. “We're delighted to have them on board, it will add another dimension to customer relations.”

www.travelcareers.co.nz

