

Airport Times

Keeping you informed | September 2010 | ISSN 1176-9432

Maximising economic growth



The annual results are out, and Auckland Airport has had a better year than expected.

Airport chairman Tony Frankham says despite some uncertainty in the aviation industry, the sector is in a healthier position today than it was a year ago.

He put this down to two factors:

- 1 Improvement in the global economic environment and increased demand for travel.
- 2 The airport has become a more sales-led business in order to generate economic growth.

Auckland Airport's chief executive Simon Moutter, says the company has made excellent progress with its growth strategy.

"We have secured airline announcements for a large number of new or up-scaled air services, and we have embarked on one

of New Zealand's most active property development initiatives.

"We have also invested into two strategically located airport companies to help drive more passenger volume and increase our footprint in the Australasian market."

Customer service has also remained at the heart of the airport's business, being voted by passengers worldwide for the second year in a row as one of the world's top 10 airports, in the Skytrax awards.

Simon says it is important that, as new generation aircraft come into service, we get more of them flying to New Zealand, and that through new and existing airline connections we grab a stronger share of growth economy tourism – especially out of Asia.

"By working with a range of airlines, Auckland Airport can play an important part in maximising New Zealand's future economic growth."

Duckling rescue



These ducklings had a lucky escape after getting trapped in a storm water drain at the airport. The six black and tan ducklings were the centre of a major rescue operation that involved members of the public, airport staff and the SPCA.

Airport environmental planner Kate Gullery was there to help transfer them into a box after their ordeal. "They were so cute," she says. "The mother duck was flying around and went up to the ducklings as soon as they were taken out of the box."

In this issue

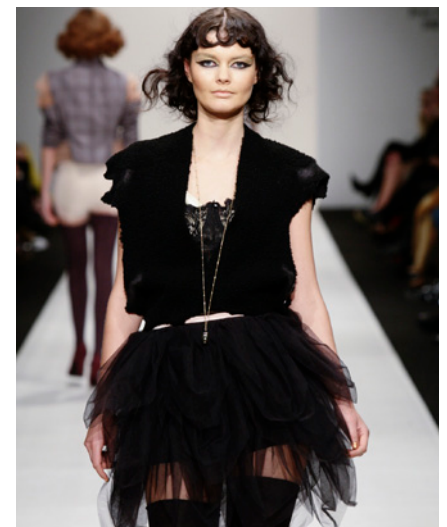
- Maximising economic growth
- New MAF dogs start work
- Photo competition winners
- X-ray goes mobile

Airport's own Fashion Week show

If you're into fashion, you won't want to miss the glitz and glam of the Designer Selection Show at Auckland Airport at 7pm on Monday 27 September.

More than 20 models will hit the catwalk for the special event to showcase the best of New Zealand Fashion Week, which finishes on 25 September.

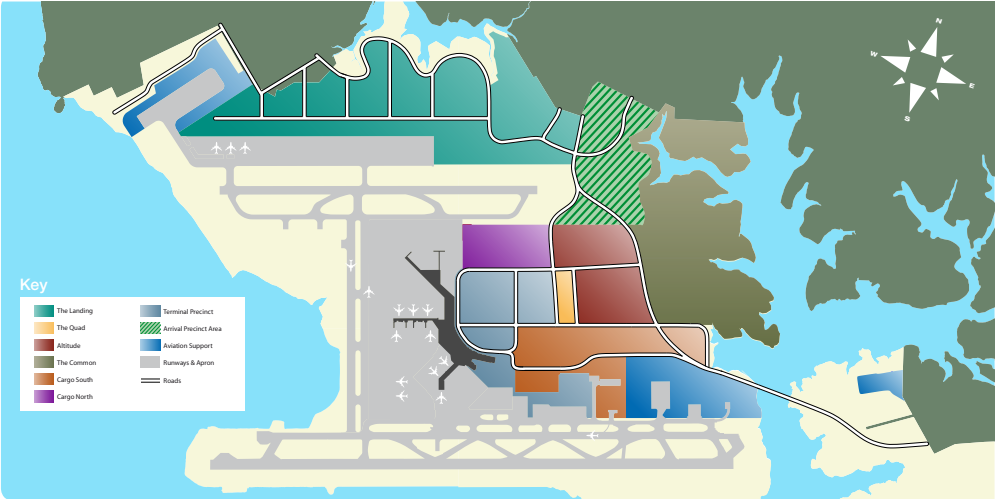
The free show will take place in the public area of the international terminal, last about 40 minutes and will feature three outfits from each of the 50 designers attending Fashion Week.



Up 3.2%

New Zealand residents made 1,977,800 international trips in the year ended August 2010, up 3.2% on last year.

Runway construction remains on hold



Construction of the northern runway will remain on hold after consultation with the airline industry and a review of capacity management found that Auckland Airport can handle expected growth for a few more years.

Instead, the airport will work more effectively with what it has.

So although plans for a centralised domestic and international terminal served by two runways, surrounded by a business district, and well connected with the city, is still central to Auckland Airport’s long-term vision

– it will just take a little longer to complete.

All future construction will be driven by capacity and demand constraints on existing infrastructure.

When work does restart on the northern runway, it will be completed in several stages.

The first stage will cater for smaller aircraft operations; a second stage will involve lengthening to allow jet operations and the final stage will be to the maximum length of 2,150 meters.

[Click here](#) for a full brief on the Masterplan.

Airport sponsors exciting boxing prospect

He packs a mighty punch, but promising Mangere boxer Joseph Parker wasn’t sure he would be able to take up his selection for the Commonwealth Games in India next month because of a lack of funding.

That all changed after the 17-year-old’s plight was highlighted in The Auckland newspaper, which resulted in offers of funding from the Mangere community and, more recently, from Auckland Airport.

Auckland Airport is now supporting Joseph, who is world-ranked in his sport, until the

end of the games as part of its Gold Medal Programme to help sportspeople get the assistance they need to travel to events or achieve goals.

Joseph is regarded as an exciting prospect by the sport in New Zealand, and is viewed as having a good chance to win a medal in New Delhi.



Competition winner goes to Cairns



Cathay Pacific’s Maria Chow is still buzzing after her trip to tropical Cairns.

The airport services supervisor won Auckland Airport’s Skytrax Thank You competition.

The win saw Maria jet off to Cairns with her husband on Pacific Blue, spend a week at the Novotel Cairns Oasis Resort and enjoy Avis rental car hire for seven days.

To top it off, she also received a \$1,000 Traveler Cash Passport to spend during her stay.

“It was wonderful,” she says. “We took a cruise to the Agincourt Reef, where we saw the coral reefs and the beautiful under water fish. We even caught a glimpse of a few baby sharks. It was such an amazing experience.



we’d like to help you stay fit & healthy

Active Physio Airport Oaks
Mon – Fri 7:30am – 6:00pm
38 Richard Pearce Drive
ph 275 0360
www.physio.co.nz
physio • pilates • fitness • lifestyle



New MAF dogs start work

Detector dogs Zuma and Zeta are now on the case at Auckland Airport.

The MAF Biosecurity New Zealand (MAFBNZ) beagles started work last month to sniff out everything from live animals to fruit and vegetables entering the country, and will play a vital part in helping protect New Zealand from introduced pests and diseases.

Stuart Rawnsley, MAFBNZ’s detector dog programme manager, says beagles have become a familiar sight checking bags at our international airports since New Zealand introduced the programme in 1996.

He says active response dogs are often obtained from dog pounds or the SPCA aged around 18 months.

The dogs underwent eight weeks initial training at Auckland’s Detector Dog Training Centre and worked with their Biosecurity Inspector handlers 24 hours a day, seven days a week.



New passenger tracking technology trialled



Auckland Airport wants to ensure passengers have the best experience possible while they're at their airport.

That's why passenger waiting times were at the centre of a trial that took place over the past couple of months.

The Lean Arrivals Passenger Measurement System Trial looked at the use of Bluetooth technology to measure queue, transit and processing times for passengers arriving at the international terminal.

It's not yet known whether the technology is a viable way to measure passenger

movements in New Zealand, but the system is being used at airports overseas, including Copenhagen.

Danish company Blip Systems has set up its people tracking solution at airports worldwide to bring real time information about passengers' movements.

One of the system's main objectives is to improve the overall efficiency of the airport and ease passengers' journeys with the least possible waiting time.

Photo competition winners

Tim Wilton was in Brisbane celebrating his mum's 85th birthday when the Auckland Airport/NZ Herald photo competition winners were announced.



"I had completely forgotten about it," says Tim, a maintenance planner for engineering support services at the airport. "My son Ben flicked me a text saying: 'Dad, your snow photo has won third prize'."

"I felt really chuffed – I don't think I've won anything before apart from the odd raffle here at the airport."

The NZ Herald judges had no idea Tim worked at the airport when they selected his photo of Mt Taranaki, taken during a guy's weekend in 2008, for the third prize. "Over the 15 years I have been in New Zealand I have never stopped being gobsmacked by the scenic beauty that is 'New Zealand' – so many more of the entrants to this competition deserve prizes for their great shots."



Another photo of Mt Taranaki, by Jeremy Beckers, took out first place in the competition, which attracted 8,000 entries.

Second prize went to Malcolm White for his shot of Kerosene Creek near Rotorua.

The winning shots and finalists can be viewed in a breathtaking mural on the first floor of the international terminal.



Foggy night doesn't deter airport staff

Air traffic controllers did a fantastic job of ensuring the safety of travellers on a recent foggy winter's day.



The fog rolled in around midnight on 30 July, and kept workers busy all night guiding aircraft from the hangars to the international terminal and other parts of Auckland Airport as necessary.

Airfield controller Norma Clews thanked the brown night watch team and the green day shift for the professional manner in which they worked to keep things running smoothly during the foggy patch.

"Not many people understand what goes on behind the scenes when there is fog,

so all credit to those in the apron operations tower," she says. "They are the eyes and ears for aircraft movement on the airfield and around the apron."

There are usually between 12 and 16 foggy days a year at Auckland Airport – with about 11 of those affecting arrival or delay of aircraft.

Auckland Airport is classed as having a Category 3b runway which means it is capable of landing jet aircraft in low-visibility conditions, including dense fog. The airport works with air traffic control and the airlines to continually monitor where the fog is located and the visibility on the airfield.



Sponsorship for the community

Funding to the tune of \$30,000 is up for grabs thanks to Auckland Airport's new sponsorship initiative.

The Gold Medal Awards are open to sports groups, schools and Marae in the Auckland region that could do with a helping hand to keep running or to achieve goals.

Groups can apply for funds which can be used for purchasing sports equipment, for coaching or training and for help with travel and accommodation costs for sporting events.

Applications close on 4 September at 4pm and successful applicants will be announced on 20 September 2010.

Contact Zella Morrison on 09 255 9073 or zella.morrison@aucklandairport.co.nz for more information.



© Rmarmion | Dreamstime.com

X-ray goes mobile

A new mobile x-ray machine will make it easier to screen goods entering the country in emergency situations.


Developed by MAF Biosecurity New Zealand (MAFBNZ) and Otahuhu firm Ashworth and Taylor Sheetmetals, the unit is now operating at the Biosecurity Centre at Auckland Airport.

It can also be used to screen goods at express freight and other importing companies and clear cruise ship passengers at ports.

Wayne Grant, an MAFBNZ inspector, came up with the idea to modify an existing x-ray unit so it could be mounted on a specially designed, custom-built trailer.

He says the machine gives MAFBNZ the ability to provide cover in any location.

“We would be able to move quickly to process passengers and check baggage in emergency situations where x-rays had been damaged or destroyed, such as following fire, water damage or a bomb scare.”




An invitation for the community

Auckland Airport Community Trust is holding its annual public meeting at Te Manukanuka o Hoturoa Marae, the airport Marae, on 20 October and you're invited.

The trust has distributed more than \$1 million in funding since it was set up in 2003 to help schools and other community affected by airport noise.

This year's meeting will include presentations by grant recipients as well as a talk about the Marae's history, so don't pass up the opportunity to learn more about Maori culture and the trust's work.

Make sure you're at the gates by 5.20pm to be welcomed on by Marae administrator Nettie Norman.





Keeping safe

With the Auckland Airport Police

Auckland Airport police are busy trying to keep counterfeit notes out of circulation after the appearance of fake \$50 bills in recent months.

The notes are poor quality, but that doesn't mean you won't be fooled. The key features to look out for are:

- Feel – rubbing the notes between your fingers should be enough as these notes are paper, not plastic
- Look for poor quality colour printing
- The plastic windows are replaced with small pieces of poorly aligned plastic film.
- Note that serial numbers do change although we are seeing batches of the same number
- The fake notes don't have the Queen Elizabeth watermark.

Finally, there has also been a small rise in commercial burglaries at the airport lately. To help keep our community protected, if you see anything suspicious, please contact us on (09) 275 9046 or dial 111 if it is happening in front of you.

Up 5.3%

International arrivals were up by 5.3% in July 2010 compared with the same time last year. The total number of international arrivals in July was 294,025.