
Managing aircraft noise in the community



Being a good neighbour

Auckland Airport plays an important role in connecting Auckland to New Zealand and New Zealand to the world.



We are focused on maximising the travel, trade and tourism opportunities of aviation in a socially responsible way, helping grow our economy while at the same time planning to keep the impacts of aircraft noise to a minimum.

Our commitment to being a good neighbour is at the heart of everything we do. It is important that we play our part to help maintain the wellbeing of our communities around the airport.

Our 30 year plan to build the 'airport of the future' will create opportunities for our neighbouring communities and the local economy. We estimate that our investment in infrastructure over the next 10 years will increase Auckland's GDP by \$31.6 billion, create more than 22,000 new long-term, full-time jobs and collectively lift household incomes by \$14.2 billion.

Work is well underway on building the airport of the future including upgrading our terminals and improving our transport infrastructure.

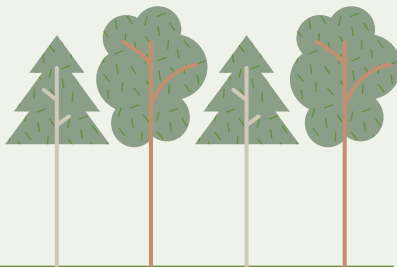
Our airport jobs and skills hub 'Ara' is creating jobs and learning opportunities by partnering with government agencies, training providers and the community to help South Aucklanders transition from job training to work opportunities at the airport.

We are also continuing to support learning, literacy and life skills in communities near the airport through the Auckland Airport Community Trust. Our scholarship programme provides local school students with summer employment opportunities and helps teachers with their professional development.

Auckland Airport is committed to working with our neighbours as we continue to grow into the future.

Managing aircraft noise

Aircraft noise is an issue for airports all over the world and Auckland Airport partners with airlines, government agencies and the community to ensure how we manage aircraft noise reflects international best practice.

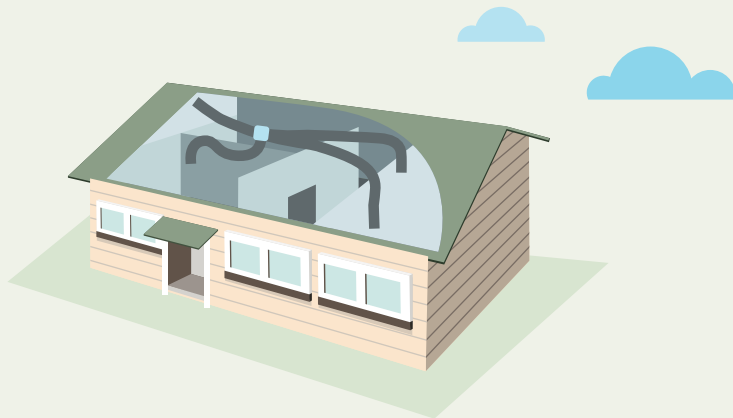


There are six main things the aviation industry is doing to manage aircraft noise:

- developing quieter planes
- designing smarter flight paths that generate less noise over residential areas
- working to avoid new residential areas and schools being established near airports
- giving the public direct and timely access to aircraft noise information so anyone can monitor, and enquire about, specific flights online
- supporting the health and well-being of neighbours in communities which are most affected by aircraft noise
- providing noise mitigation packages for qualifying homes, preschools and schools located close to the airport

This brochure explains who qualifies for a noise mitigation package and the two contribution options available for installing a package in your home or property.

More information about how the airport manages aircraft noise is available online at corporate.aucklandairport.co.nz/managingaircraftnoise



Helping to reduce aircraft noise in your home

Auckland Airport plays an important role in connecting Auckland to New Zealand and New Zealand to the world.

The package includes a ventilation system to circulate fresh air through your home, a heat pump to provide heating or cooling and a kitchen extraction fan to remove cooking odours and steam, allowing your windows to be closed. Ceiling insulation is also included for homes in the High Aircraft Noise Area.

Your contribution

The contribution offered by Auckland Airport will depend on the location of your home within the Annual Aircraft Noise Contours. New homes built after 10 December 2001 do not qualify for a subsidy.

100% subsidy

For homes in the High Aircraft Noise Area, Auckland Airport will pay the full cost of installing the package in your home.

75% subsidy

For homes in the Moderate Aircraft Noise Area, we will pay 75% of the cost of installing the package in your home. You will need to pay the remaining 25% cost of installing the noise mitigation package.



Applying for a noise mitigation package

You will receive a letter which will provide details of the noise mitigation package and the level of subsidy you are entitled to.

If you would like to take up an offer please call 09 257 7055 or fill out the online form at corporate.aucklandairport.co.nz/noisemitigationform

We will contact you to discuss the next steps, which will include undertaking a pre-installation inspection to ensure the package is appropriate for your home.

We will then provide you with a formal offer letter and an acceptance form. The letter will detail the terms and conditions and you will need to sign the acceptance form and return it to us.

Financial assistance

If you are taking up the 75% package, you may be entitled to financial assistance from the Auckland Airport Community Trust to help with the 25% you will need to pay. We will provide you with an application form and assist with information about eligibility. For more information go to aucklandairportcommunitytrust.org.nz/eligibility

The installation process

Step 1. Checking your home

If you choose to accept the formal offer, Auckland Airport will arrange a pre-installation inspection of your home to confirm the type of noise mitigation package to be installed and how it will be installed.

Your home will need to comply with current building standards. If your home doesn't comply, you will have to upgrade it to meet the required standard before the work can go ahead.

Step 2. Consultation

After the inspection, Auckland Airport will provide you with a formal offer letter which will include details of the package, any costs payable by you and the terms and conditions of the agreement.

Step 3. Legalising the agreement

Before the noise mitigation package can be installed, you will be required to sign a legal agreement. The agreement includes a covenant that will be registered against your property title confirming a noise mitigation package has been installed.

It is recommended that you seek legal advice in relation to this document before you sign and return it to us. Auckland Airport will pay the reasonable costs of this legal advice up to the value of \$250.

You can choose to have your lawyer review and register the covenant on your behalf, or otherwise Auckland Airport will do this for you. Auckland Airport will pay the reasonable costs of this work.

Any costs payable by you will need to be paid before work can start.

Step 4. Installation

Auckland Airport will arrange an appropriate time with you to install your noise mitigation package.

Once your noise mitigation package is installed, you will be responsible for the ongoing maintenance and operating costs



FAQs

How long will it take to have my noise mitigation package installed?

We will arrange a pre-installation inspection as soon as possible after we hear from you. Following the initial inspection we will confirm an installation date and depending on the number of packages we have to install, the package could be installed within three to six months.

What will this noise mitigation package cost me to run?

The ventilation system costs approximately 43 cents per day to run. The minimum cost of running a heat pump will be 70 cents a day. The total cost of operating the package will depend on power prices, the hours of use and the size of the ventilation system and heat pump installed.

Who is responsible for the ongoing costs and maintenance of the noise mitigation package?

You will be responsible for the ongoing maintenance and operating costs of the noise mitigation package. Home ventilation and heating systems perform best when they are regularly serviced. Your installer will advise you on how often to service the noise mitigation package.

What if I have tenants in my home?

We recommend you talk through the terms and conditions of having a noise mitigation package installed with your tenant including who is responsible for the ongoing maintenance and operating costs.

What happens once I agree to the formal offer?

We will prepare the legal documents and register a covenant on the title of your property. We will pay the reasonable costs of undertaking this work. If you are taking up the 75% package you will also need to pay the remaining 25% before work can start.

If I take up the 75% package, how much will the remaining 25% cost me?

We will only know the final costs once the pre-inspection has been carried out. You may be entitled to financial assistance from the Auckland Airport Community Trust to help cover the 25% contribution.

How do I apply to the Auckland Airport Community Trust to help cover the 25%?

We will provide you with information relating to the eligibility criteria for financial assistance from the Trust and a Trust application form for you to fill out. This information is also available online at aucklandairportcommunitytrust.org.nz/eligibility

Do I have to accept the offer?

No you do not have to accept the offer but Auckland Airport is required to make an offer every year.



If English is not your first language we can organise a translation of this brochure for you.

Afai e l ole Faa-Peretania lau gagana muamua e mafai ona o matou faatulaga se faaliliuga o lenei tama'itusi mo oe.

Kapau 'oku 'ikai mahino lelei 'a e lea 'Ingilisi kiate koe, te mau lava 'o liliu faka-Tonga 'a e tohi fakahinohino ni ma'au.

अगर आपकी पहली भाषा अंग्रेजी नहीं है, तो हम आपके लिए इस वविरणिका का अनुवाद कर सकते हैं.

If you would like more information about our Noise Mitigation Packages or a translation of this brochure you can:

Call us on 09 257 7055

Email nmp@aucklandairport.co.nz

Fill out the online form at corporate.aucklandairport.co.nz/noisemitigationform
