

Memo

To: Airport Community Consultative Group

From: Kristina Cooper

Date: 28 August 2021

Subject: Member Induction Survey

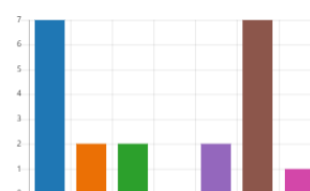
As requested at the June ANCCG a survey was prepared to canvass ANCCG members for their views on the usefulness, content and structure of a potential induction program for new members appointed post the October 2022 local body elections.

Some 21 members of the ANCCG completed this survey, with a breakdown of member types as shown in the graph to the right. 86% of respondents had been members for one or two terms.

1. What is your role on the ANCCG?

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Local Board representative	7
Local Board alternate	2
Council representative or alter...	2
Mana Whenua representative	0
Community representative	2
Aviation industry representative	7
Independent Chair	1



Current assessment of understanding

Only 21% of respondents reported that they had either received comprehensive or individualised training upon joining the Group. 46% reported that they had not received much training, picking it up themselves as they went, and 33% indicated they had received some training, but spread over a number of meetings. While no respondent reported feeling 'completely lost' two years later, the outcome is one of a varied level of understanding with one third of respondents indicating they understood the material extremely well, just under a third fairly well, and just over a third either moderately or a bit of the time.

Given one third of the respondents are aviation industry representative members, this suggests local board representative understanding is likely to centre around the moderate level – indicating there are opportunities for improvement in the manner in which new members are inducted into the ANCCG.

4. Putting aside the initial induction or training, how well do you **now feel** you understand the noise related issues and information discussed at the ANCCG?

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Extremely well	7
Fairly well	6
Moderately	5
A bit of the time but there are...	3
Completely lost	0



Appetite for an induction programme

95% of respondents considered that a formal induction programme would be either extremely useful or very useful for a new member. No respondents considered it would not be useful or only a little bit useful.

There was not a clear preference for timing of the programme, with 43% preferring a full day presentation, and 47% favouring one hour sessions prior to regular ANCCG meetings. Only 10% favoured the idea of two half days.

Auckland Airport therefore proposes to work towards preparing and delivering a full induction day programme for new members in February 2023. Topics not able to be included in that day, or subsequent refresher training, if required, will be covered either during subsequent meetings, or as an opt-in session before meetings.

There was support for a wide variety of training methods, therefore the Airport will look in include as many of these as possible within the induction day, as well as sharing the materials after the day with those not able to attend.

7. If an induction programme is offered, what do you consider would be the best way to deliver this in terms of delivery mechanism (taking into account participant's availability and volume of information). Select all forms you consider appropriate.

[More Details](#)

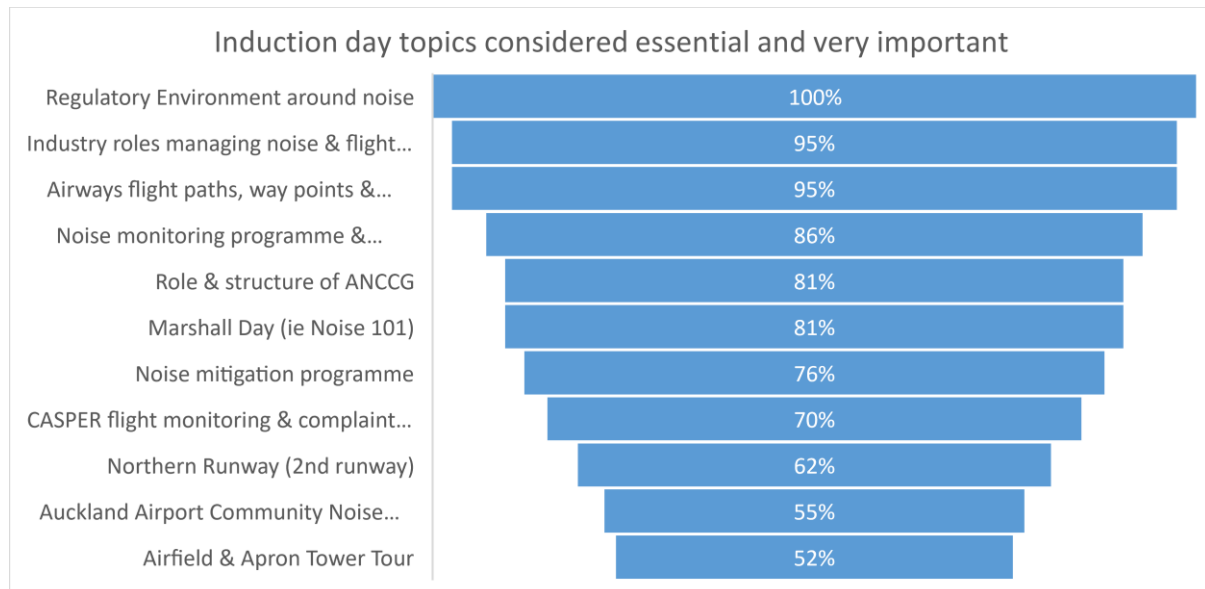
- In person meetings and prese... 14
- Cafe style (moving around the... 8
- Out and about tours 11
- On Line presentations 13
- Sending power points out by ... 5



All respondents expressed the interest in attending either some (43%) or all (38%) of the day, or drinks at the end of the day to meet the new members (14%).

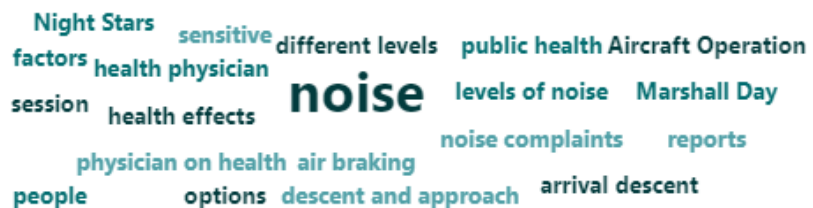
Topics for induction day

All of the topics identified in the survey were considered useful by respondents. The feedback provided will be used to determine the length of time spent on each topic in the induction day, and which (if time becomes tight on the day) topic should be deferred to be presented on during meetings when they arise. The graph below shows the topics in the ordering of descending assessment as essential or very important by respondents. The full responses are set out in Appendix 1 to this note.



Respondents were also asked what other topics could usefully be included, either in the induction day or in subsequent training. Most respondents considered that the proposed topics were comprehensive and covered most, if not all of the ambit of activities of the ANCCG. Several respondents specified matters to be included within topics already proposed which presenters on the day will be able to ensure are covered.

Two additional topics suggested were how the operation of aircraft affects noise (eg air braking, descent paths) and also a presentation by a health physician on the impact of noise on health and how some individuals are sensitive to aircraft noise. These will also be considered, either for the induction day (dependent on timing) or subsequently to members.



Appendix 1 – Responses on usefulness of suggested topics for induction day

	Essential	Very important	Somewhat useful	Relevant but there are more important topics	Not useful at all
Key noise rules and requirements role (Eg the Regulatory Environment)	52%	48%	0%	0%	0%
Overview of industry roles in managing noise and flight paths	81%	14%	5%	0%	0%
Airways on current flight paths, way points and flight path design principles	71%	24%	5%	0%	0%
The current noise monitoring programme and strategy	57%	29%	14%	0%	0%
Role and structure of the ANCCG and its different member types	62%	19%	14%	5%	0%
Marshall Day on understanding noise monitoring and measurement be? (ie Noise 101)	52%	29%	19%	0%	0%
The noise mitigation programme (ie the treatment of houses in the HANA and MANA)	33%	43%	24%	0%	0%
Using the CASPER flight monitoring and complaint system	35%	35%	20%	5%	5%
The Northern Runway and its location, timing, mode of use and future obligations	19%	43%	33%	5%	0%
The Auckland Airport Community Noise Trust	10%	45%	35%	10%	0%
A tour of the airfield and the Apron Operations Tower	10%	42%	24%	24%	0%