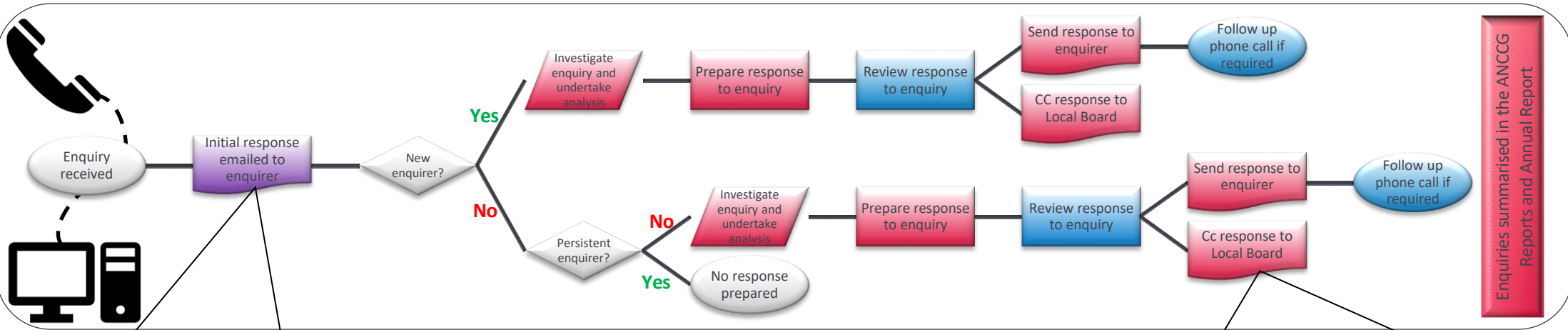


Auckland International Airport Limited

Noise Enquiry Process



Auckland Airport

Dear Joe

Thank you for the general aircraft noise enquiry you made on 27 November 2017. Its reference number is #1000.

Auckland Airport will respond to your general aircraft noise enquiry within 20 working days.

In the interim, you may wish to look at the information we have provided online about managing aircraft noise. The website is corporate.aucklandairport.co.nz/managingaircraftnoise.

Yours sincerely

Auckland Airport Noise Management Team

Auckland Airport

Dear Joe

Thank you for the enquiry you made on 27 November 2017 about aircraft noise at 12:30 on 27 November 2017.

Auckland Airport takes aircraft noise concerns seriously and follows a formal process to investigate any enquiries we receive. Our investigation includes researching the flight information supplied to us by Airways New Zealand, and establishing whether the flight was operated in compliance with Civil Aviation Authority noise abatement procedures and the Auckland Council Manukau Operative District Plan 2002.

Our investigation into your aircraft noise enquiry also helps us to better understand the impact of aircraft noise on the local community.

Every enquiry we receive is reported to the Aircraft Noise Community Consultative Group - an independently chaired group that makes recommendations to Auckland Airport on aircraft noise issues and concerns that arise from the airport's operations and activities. The Group includes representatives from the aviation industry, Auckland Council and its Local Boards.

A copy of this letter is also sent to Auckland Council and your Local Board.

Your aircraft noise enquiry related to the following flight:

Date/Time	Aircraft	Aircraft Callsign	Operation	Altitude	Distance from your address	Origin / Destination
27 November 2017 12:30	Airbus A230	XXX123	Landing	7000 feet	400 meters	Honolulu / Auckland

We can confirm that this flight complied with Civil Aviation Authority noise abatement procedures and the Auckland Council Manukau Operative District Plan 2002.

Key

- Start/End
- Response
- Decision
- Analysis
- Action

Undertaken by

- Marshall Day Acoustics
- Auckland Airport
- Casper (automated)

* A persistent enquirer is one who we have had numerous correspondence with. With many of these enquirers, a point is reached where no further information can be offered that they have not already received. In this instance, a decision is made to no longer respond to this enquirer unless any new points are raised. The enquirer is advised of this.