# **Aircraft Noise Community Consultative Group**

Minutes of meeting of the Group held at the Auckland Airport *Pohutukawa Room, Quad 5,*Auckland Airport Wednesday, 17 September 2014 at 2.00pm

#### Present

Mr Noel Robinson Chairperson

Mr Eric Morgan Air New Zealand (representing BARNZ)

Mr Matthew Palliser
Mr Andrew Gordon
Mr Tasi Lauese
Ms Judy Nicholl
Mr Michael Clay
Councilor Alf Filipaina

Auckland Airport
Auckland Airport
Auckland Council

Ms Kristina Cooper BARNZ

Mr John McShane Auckland Airport

Mr David Holm Puketapapa Local Board Mr Garry Boles Howick Local Board Mr David Collings Howick Local Board

Mr Garth Wyllie Employers & Manufacturers Association

Ms Julie Wade Local lwi representative

#### In attendance

Mr Andrew Gordon Auckland Council

# **Apologies**

Mr Bruce Goldsworthy Employers & Manufacturers Association

Mr Darryl Thompson Auckland Council

Mr John Beckett BARNZ

Mr Simon Randall Maungakiekie-Tāmaki Local Board

Ms Angela Dalton Manurewa Local Board
Ms Lyn Murphy Franklin Local Board

## 1. Apologies/Introductions

Apologies were accepted. Garry Boles and David Holm were welcomed as first time attendees to the meeting.

#### 2. Minutes

No issues were raised with the previous minutes. The minutes from the previous meeting were recorded as true and correct.

## 3. Matters Arising

Michael Clay to provide a copy of the new proposed ANCCG report he tabled at the meeting for members to review and decide whether this format should continue going forward.

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Matthew Palliser to advise the AACT secretary that the nominated representative from the ANCCG from the AACT is Mr. Tasi Lauese.

Auckland Airport to ensure that the local board alternate ANCCG members are added to the meeting invitation and distribution list.

With immediate effect, Auckland Airport to send copies of noise complaint response via email to Local Board members and Auckland Council.

Michael Clay to report back on his round the world trip to look at best practice around aircraft noise management.

Revision of NMP to be tabled at the December 2014 ANCCG meeting

## 4. Community Board Feedback

**Howick-** David had nil to report other than introducing Garry Boles as the new Howick Local Board ANCCG representative.

**Mangere-** Tasi advised he is still receiving complaints and is receiving the response Auckland Airport is providing to members.

**Puketapapa-** David Holm advised that their board made a submission with regards to the SMART approach report. He is attending to follow up on status of when decisions will be made.

Local iwi- Julie nil to report

#### 5. Rules and Procedures Review

Michael Clay tabled a proposed new complaint procedure in which members of the public would be capped on the number of flight event investigations that can be made within a defined period. Garry suggested that if a series of complaints were made about the same flight event then Auckland Airport should investigate even if a member of the public has used up their quota. Eric had some uneasiness to having a hard number as they may miss genuine complaints. Eric believes that ANOMS upgrade will help as people can investigate flight events by themselves. John mentioned also that aside from this proposed change in procedures Auckland Airport was going to start to provide more educational material to the public as well. Kristina expressed that she thinks 15 flight events in 3 months is a little low and if one complaint is valid then it should not count towards one of the 15.

### 6. Reports on Noise Complaints and the Noise Monitoring System

Michael Clay tabled a proposed new report for ANCCG members. ANCCG members liked the new format and Noel would like to see this presented at the next meeting, with one A3 page for each month and then a summary of the quarter on an A3 page.

David C/Alf asked the question why altitudes of aircraft cannot be monitored automatically and then a report sent out highlighting those who have breached the NAP rules. This would mean we would be on the front foot when dealing with complaints. Eric advised that this technology was not available yet, however Michael Clay advised that he was shortly commencing a world

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trip to 8 different airports and he would ask the question whether other airports carry out this monitoring and also on best practice.

## 7. Auckland Airport Community Trust (AACT)

A vote was undertaken and Mr. Tasi Lauese was elected as the ANCCG, AACT representative. Noel thanked Julie for her efforts as the ANCCG representative on the AACT

## 8. Noise Management Plan (NMP)

John McShane to provide a revision of this document for the next meeting.

# 9. General Business

After David H's query with regards to the SMART approach report, Judy advised that the final report will be release by the end of November 2014 early December 2014. Matthew advised the meeting that this would be his last meeting as he was leaving Auckland Airport early next month. Noel thank Matthew for his work with the ANCCG.

# 10. Next Meeting

The next meeting will be held on the 17<sup>th</sup> of December- 1400hr at the Pohutukawa Room Meeting closed at 1520hr

24 hour hotline for Noise Complaints - 09 256 8133