

Matters Arising from ANCCG Meeting on 11 December 2023

	Ongoing Matters Arising	Meeting	Action By	Due Date	Status
1	Draft 2023 Financial Year Annual Noise Management Report - include in the standard process, noise monitoring audits from a sample of houses post NMP installations.	11/09/23	J Lo A Marshall	11/12/24	Five NMP were installed in FY23. No NMP have been installed this financial year to date, however, post-installation noise monitoring audit reports from a sample of houses will be obtained for the 2023/2024 installations.
2	Progress upgrades to CASPER Noise Complaint System as per ANCCG feedback: <ol style="list-style-type: none"> 1. Add three extra categories to the primary reason's list 'Too frequent', 'Vibration' and 'Ground noise', retain Other with a free-text field. 2. Schedule a review of the effect of the change after one year (approx. Dec 2024) and revisit addition of a secondary cause. 3. Obtain cost-benefit analysis on adding Te Reo Māori and other languages to the complaint form only. 	11/09/23	J Lo	11/12/23 09/12/24	<p>Point 2 – To be reviewed in the December 2024 meeting.</p> <p>Completed (December 2023)</p> <p>Point 1 – CASPER has added the three extra categories to the primary reason's list 'Too frequent', 'Vibration' and 'Ground noise'.</p> <p>Point 3 – CASPER has recommended to open the Flight Tracker and Noise Complaint Form in Google Chrome and to enable the translation plugin. This will enable the complainant to select the language they want.</p>
3	Investigate CASPER Noise Lab proposal and provide advice on Auckland Airport's assessment of its viability.	11/09/23	J Lo K Higgs	11/12/23 11/06/24	This requires budget discussions with the Business Technology Team and the new Chief of Risk and Safety for FY25. Budget planning starts in March an update to be given in the ANCCG June meeting.

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4	AIAL to develop a video featuring residents who have completed the noise mitigation package to raise awareness & understanding of the programme.	19/12/22 13/03/23 12/06/23 11/09/23	A Marshall	11/03/24	See Agenda Item 9.
5	Auckland Airport to confirm if the Marae would be used for March ANCCG meeting.	11/12/23	J Lo	11/03/24	Due to technology challenges, the meeting will not take place at the Marae, but an alternative location will be looked into for the September meeting.
6	Mark Easson to provide his ideas in writing for an approach to considering night flights over central suburbs to Auckland Airport	11/12/23	M Easson J Lo	11/03/24	Awaiting suggestions.
7	H Futter has sent through three points for discussion.	11/12/23	H Futter J Lo	11/03/24	See Agenda Item 8.

Completed since previous meeting

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1	Auckland Airport to circulate finalised FY23 Annual Noise Management Report.	11/12/23	J Lo	ASAP	The document has been circulated to Auckland Council on 21/12/23 and the members on 12/01/24.

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2	<p>a) Include an explanation to clarify Fig 29 of the Quarterly Noise Report</p> <p>b) Note that Flatbush is in the MANA on Fig 31</p> <p>c) Reposition Waiheke name away from Rangitoto Island on Fig 12 map.</p>	11/12/23	MDA JLO	11/03/24	MDA have made the changes and updates and sent through the updated version.
3	Correct the error 'No NMP were installed' for Item 7 of the Matters Arising in September.	11/12/23	J Lo	11/03/24	Matters Arising in September have been updated and reuploaded onto the AIAL website. See Item 1.
4	Identify someone from Airport Coordination Limited to speak about airline slots at Auckland Airport.	13/3/23 12/06/23 11/09/23	J Lo	11/12/23	James Miller, Head of Airport Assets and Commercial Operations presented on airline schedule and slot coordination. Agenda Item 6
5	Auckland Airport to telephone the Titirangi complainant to follow-up in relation to the complaints and set up a meeting in person if necessary.	11/09/23	J Lo	11/12/23	J Lo spoke with the complainant and later followed up by providing information addressing her main concerns about the possible causes of low-frequency rumbling noise and vibrations in her residence and explained how the noise contours are designed.
6	AIAL to meet with Karen Wilson re concerns raised at the meeting.	11/09/23	A Marshall, K Higgs, J Lo	11/12/23	A Marshall has met with Karen Wilson and provided updates on ANCCG matters to her.
7	AIAL/MDA to investigate why the 2024 calculations seem to be less than the 2023 measured results on Page 7 Tables 5 and 4.	11/09/23	J Lo	11/12/23	MDA provided a presentation to explain the differences in calculations. Agenda Item 8.

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8	AIAL to talk with industry to identify future noise reduction initiatives for 1Jul23-30Jun24 and report back.	11/09/23	J Lo	11/12/23	An initiative was added to the Annual Noise Management Report, CASPER and AIAL are working together to include multiple languages into the Noise Complaint Form.
9	Corrections to be made to the Draft 2023 Financial Year Annual Noise Management Report	11/09/23	J Lo A Marshall	11/12/23	The FY23 Annual Noise Management Report has been updated with the Chairs editorial suggestions.
10	Include the following in the final version of the FY23 Annual Noise Mitigation Report: <ul style="list-style-type: none"> • A summary table similar to previous years showing results for consecutive years. Include an “Annual review of the collateral” in the process listing.	11/09/23	A Marshall	11/12/23	A table has been included in the annual report. Agenda item 10.
11	Auckland Airport to communicate with Auckland Council about the need to relocate the Prices Rd permanent monitor and its process for doing so.	11/09/23	J Lo / K Higgs	11/12/23	David Wong and Nicholas Lau of Auckland Council have advised that the proposed HANA noise monitor relocation and associated AUP Designation 1100 condition does not require any formal notification to Council.